



## **Banner Construction Nominated For 2020 Guildmaster Awards**

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St. Louis, Missouri based Banner Construction is pleased to announce that they have been selected for this year's Guildmaster Awards. The awards celebrate service excellence in the building, remodeling, contracting and real estate professions. The construction company is honored to have received the prestigious award and hopes to maintain their excellent standards of service in the future as well.

The GuildQuality Guildmaster Awards exist to honor members that offer service excellence in whatever field they work in. The awards are open to all guild members and incorporate a high response rate into the calculation that allows the top performing companies to be recognized. Some companies receive high customer satisfaction scores but do not qualify due to too few customers responding to a survey. The GuildQuality team reviews customer feedback for each company in order to decide the recipient of the award.

GuildQuality is a third-party customer satisfaction software surveying company that started the Guildmaster Award in 2005 to celebrate service excellence. GuildQuality reviewed thousands of survey responses submitted by customers of Guildmaster candidates to decide which company had gone above and beyond what is required of them in terms of customer service. In determining the companies to be recognized with the Guildmaster Award, GuildQuality considered two primary metrics: the percentage of customers who would recommend the business and the percentage of customers who responded.

Banner Construction scored above 90% among their customers, as surveyed by GuildQuality. Notably, Banner Construction has previously received this honor in 2014, and this is the fifth time they have been recognized for the quality of their customer service. Customers consistently leave great reviews of the company, with many of them commenting on the level of professionalism shown by the entire team. "Banner was at our house for several weeks, and their guys worked really hard every day," says one review on the company's website. "They were friendly, knowledgeable and helpful. They responded immediately when we had questions. Banner finished the job last year, and we have been completely pleased with their work, their professionalism and the confidence that they gave us that the job was done right. And for the real question?would we hire them again? Absolutely. We have recommended Banner to our friends, and we have hired them to come back and undertake two new projects at our house."

Another of the company's reviews says, "We were very happy and impressed with Paul and Dave's hard work on what turned out to be an actual porch rebuild (unanticipated). We were very impressed that they kept us advised of what they were doing, how the work was proceeding and allowed us to choose from various options as those issues arose."

From meeting the budget and finishing the project on time to crews cleaning up after themselves, the company has received reviews discussing every aspect of their service. Homeowners consistently receive friendly and professional service from the first time they call Banner Construction. The company's work crews arrive at each project site with a smile and pay attention to every detail. Banner Construction works to maintain high standards and, as their award demonstrates, they have been successful in maintaining their high standards for a long time.

The company also offers full-service Exterior Restoration in the St. Louis area. "If it has to do with the exterior of your home, we're trained to offer well-engineered, functional and logical solutions," says the contractor. "We are experts who can help convert your home into a stunning Neighborhood Showcase! Our ultimate goal is to help move your dreams and ideas to reality with your home's exterior. Since 1993, Banner Construction has served over 8,000 clients in the St. Louis and surrounding metro area, providing sound advice followed by exceptional results. Our team stands ready to assist you in making a meaningful long-lasting restoration that will provide countless years of pride and enjoyment while living in your home."

Homeowners in the St. Louis area in need of a reliable construction contractor are encouraged to get in touch with the 2020 Guildmaster Award recipient, Banner Construction, through their website. Banner Construction would be more than happy to send one of their highly qualified and friendly teams to handle any and all construction related projects.

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For more information about Banner Construction, contact the company here: Banner Construction Jessica Benbow (314) 569-1050 j.benbow@bannerconstruction.com 1177 N Price Rd St. Louis, MO 63132

## **Banner Construction**

*Banner Construction has been in business since 1993 beautifying homes in St. Louis and St. Charles counties and surrounding areas. We provide exterior restoration and replacement services like fiber cement and vinyl siding, and premium replacement windows*

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