Banner Construction Receives Guildmaster Award for the Fifth Time

June 25, 2020

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The annual Guildmaster Awards have been announced for 2020. These awards celebrate service excellence in the building, remodeling, contracting, and real estate professions. Banner Construction has once again been awarded this prestigious honor. For the fifth time, Banner Construction has been recognized for the outstanding customer service they give to all their customers.

Each year, GuildQuality gives special recognition to the companies that demonstrate an ability to deliver a consistently superior customer experience. Banner Construction, a leader in residential exterior restoration based in St. Louis, MO has been a Guild Member since 2012. For over 20 years, Banner Construction has provided homeowners exceptional workmanship using quality products. It shows in the many positive reviews

received from satisfied clients.

The GuildQuality Guildmaster Awards celebrate service excellence. The awards are open to all Guild Members. Incorporating a high response rate into the calculation allows the top-performing companies to be recognized. Some companies will receive very high customer satisfaction scores but may not qualify because too few customers responded to a survey.

GuildQuality is a third-party customer satisfaction software surveying company that started the Guildmaster Award in 2005 to celebrate service excellence. The GuildQuality team reviews customer feedback for each company.

GuildQuality evaluated thousands of survey responses submitted by customers for Guildmaster candidates. In determining the companies to be recognized with the Guildmaster Award, GuildQuality considered two primary metrics: the percentage of customers who would recommend the business, and the percentage of customers who responded. Banner Construction scored above 90% of its customers surveyed by GuildQuality.

2014 was the first year Banner Construction received this honor. Customers consistently rave about the professionalism of the entire team. From meeting the budget and finishing the project on time to crews cleaning up after themselves; Banner excels in all categories.

Satisfied homeowners receive friendly and professional service from the first time they call Banner Construction. The crews assigned to each project arrive with a smile and pay attention to details. Banner Construction stands head and shoulders above the rest.

The quality of Banner Construction?s work speaks for itself. They specialize in exterior restoration and replacement services like fiber cement and vinyl siding, premium Pella and Simonton replacement windows and doors, and installing low-maintenance PVC decks.

Their top priority is to exceed the customer?s expectations. Free consultations are offered to discuss in detail the needs, wants, and expectations of the customer. The contractors at Banner Construction want to clearly understand the client's vision for their home.

Banner Construction is also a James Hardie Elite Preferred Contractor. This means the Banner team has undergone considerable training and demonstrated the highest standards in customer satisfaction and quality across numerous siding installations. James Hardie is the leader in fiber cement siding manufacturing. It is

the top choice of siding material among homeowners in North America.

With an impeccable commitment to quality and service, Banner Construction will continue to demonstrate award-winning performance and service.

About Banner Construction

Founded in 1993, Banner Construction offers exterior remodeling services throughout the St. Louis area and parts of Illinois. Only the best products are used in all of the projects completed.

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Banner Construction

Banner Construction has been in business since 1993 beautifying homes in St. Louis and St. Charles counties and surrounding areas. We provide exterior restoration and replacement services like fiber cement and vinyl siding, and premium replacement windows

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