



Pen Recorder Manufacturer Adds Online Chat Feature To Website

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Catonsville, Maryland based Ron's Amazing Products, the provider of a popular pen recorder, has announced the addition of an online chat feature to the company website. The website has been live for quite some time now but the online chat capability has been recently added to make sure customers can readily contact a company representative.

Ronald Hoff, owner and CEO of Ron's Amazing Products, recently had this to say about the new website feature, "We added our new online chat so that customers who are more comfortable with live chat can easily get answers from our trained customer service representatives."

The company offers a number of products, including their very popular camera and recorder that looks like a standard ink pen. When asked about overall customer service and how contact should be made, Ron Hoff answered, "We still have email and phone lines open but we decided to add another option for them to reach us. Customer service representatives will be available regularly to help our customers with whatever they

may need."

Online chat is a much faster way for customers to get the answers they need, as it instantly connects them with a customer service representative and allows them to discuss issues in real time, as opposed to sending off emails and waiting for answers.

"We vowed to provide the best customer service in the industry," states Hoff. "And this is just part of fulfilling that vow."

The company's pen recorder, which can be seen at <http://www.amazon.com/gp/product/B00G2TEKM2>, has become a popular product, with a number of positive reviews. The pen recorder acts as a camera and a video camera, offering high resolution quality images and videos, and has quickly become a bestselling item on Amazon. The company states that as a result of their increase in sales volume, the online chat was initiated as a means of quickly connecting with customers to assist with ordering, shipping, and any other issues that they may be facing.

More about Ron's Amazing Products, including the new online chat feature that instantly connects users with customer service, can be seen at <http://ronsamazingproducts.com>.

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For more information about Ron's Amazing Products, contact the company here: Ron's Amazing Products
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Ron's Amazing Products

At Ron's Amazing Products, we understand how important electronic gadgets are in today's society. We are a group of individuals who are constantly on the lookout for the next big thing in terms of technology.

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