



## Naperville Shipping Store Discusses Record Breaking Post Holiday Returns

*February 01, 2021*

February 01, 2021 - PRESSADVANTAGE -

Naperville, Ill. ?? As many United States Postal Service (USPS) customers faced, in some cases, unprecedented delays in deliveries, the new year has shown that record-breaking is not over just yet. The Boxes Etc., a Naperville shipping store, is discussing the record-breaking post-holiday returns that their carriers are facing.

At the end of 2020, the United States saw over 3 billion packages being shipped across the country resulting in the worst backlog the United States Postal Service has ever seen. After only the second week in 2021, roughly 9 million packages were calculated as UPS returns for the 2020 holiday shopping season. When compared to the same time in the year prior, this figure amounts to a 23% increase from about 7 million parcels, a record in its time.

The most obvious reason for the increase is likely to be attributed to the Coronavirus pandemic that has been sweeping the world since early 2020. While in-person shopping has all but stopped, eCommerce shopping

has had a significant surge in popularity among consumers and has been steadily rising in the years preceding the pandemic. With higher shipping volumes, comes higher return volumes.

Vice President of Global Retail for UPS, Nick Basford, commented, "The leveling out of returns across many days can largely be attributed to shifting purchasing habits accelerated by a global pandemic."

UPS is not the shipping carrier that has been directly affected by these trends. Major shipping carriers such as FedEx and DHL are also experiencing historically high shipping volumes this year and expect the trend to continue.

The Boxes, Etc. has been delivering quality packing and shipping solutions to the Naperville community for over 30 years, and the promise is the same today. Returning unwanted packages can be frustrating, but The Boxes Etc team of experts are available to assist in every aspect of handling a return from helping to secure the parcel with their wide array of packing supplies to ensuring proper postage. For more information on shipping or other services, visit their Naperville store at 790 Royal Saint George Dr. Suite 141 Naperville, IL 60563 or visit them online at [www.theboxesetc.com](http://www.theboxesetc.com).

###

For more information about The Boxes Etc., contact the company here: Michele Zajac (630) 717-1351 [theboxesetc@att.net](mailto:theboxesetc@att.net) 790 Royal St George Dr ste 141, Naperville, IL 60563

### **The Boxes Etc.**

*The Boxes etc. is the go-to shipping resource for residents and businesses of Naperville, IL. They've been serving the community since 1985, providing a full menu of products and services for almost everything related to packing shipping moving etc.*

Website: <https://www.theboxesetc.com/>

Email: [theboxesetc@att.net](mailto:theboxesetc@att.net)

Phone: (630) 717-1351

