Roofing Repair Service in Hamilton Earns High Praise for Customer Service

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Ontario, Canada-based Straight Arrow Roofing was recently recommended to other homeowners by a reviewer who experienced their exemplary customer service firsthand. In particular, the review sheds light on how the company commits to doing a job well the first time they are called. Notably, the review also includes an update that illustrates how willing the company is to ensure that their customers promptly receive any additional assistance they may need in the future, well after the initial work has been completed.

?Joel and his team were very helpful and professional,? explains the Google review from Amanda C. ?Constant communication with everything between Joel and I to ensure that our roof was done without any issues. They started the job at 8 am, finished by 3 pm! They work hard! I was at work, and they were so fast and so clean, the only way I knew they were there was the fact that we had a brand new beautiful roof! I will constantly recommend Straight Arrow Roofing to anyone who needs work done on their roof!?

According to the company, this customer?s experience represents the standard their team strives to achieve on every project. Owner Joel Guerra explains that conscientious homeowners tend to be extremely picky about which contractors they trust their homes? structural well being in (with good reason), and such

homeowners tend to reach out to the same contractor for every issue once they discover one they feel they can trust. Straight Arrow Roofing makes it their mission, therefore, to earn this trust by demonstrating the skill of their contractors as well as maintaining an effective line of communication with the customer at all times. Whether the matter involves pricing or an unforeseen obstacle that needs to be addressed, the company believes in being completely transparent with the homeowner. They also attribute their sheer effectiveness to the cooperative relationship this fosters.

Moreover, the Straight Arrow Roofing customer review also offers insight on how responsive the company is to customers who need help. Amanda C. adds in their update, ?Fast forward six months, and we have purchased and moved into a new home. After a terrible wind storm, I called Straight Arrow Roofing hoping to get a few lost shingles replaced. I was expecting to wait at least a week to get the issue fixed as I?m sure most homes in Brantford lost shingles in the storm. Nope! Joel had a team out here within the hour taking care of us. Fantastic customer service and work ? look no further for roofing needs. Call them!? Notably, the review also awards Straight Arrow Roofing a full 5-star rating for their work.

New customers are welcome to contact the company today to request a free no-obligation estimate for any repairs or similar work they want done on their roof. Straight Arrow Roofing offers several complementary services that are designed to keep roofs and their associated fixtures in top condition, so homeowners may call upon the company for help with roof leaks and inspections, siding installation and repairs, gutter installation and repairs, and more. The company has also begun providing 50-year lifetime warranties to cover defects in roofing materials.

As a GAF-certified contractor, Straight Arrow Roofing provides their community access to high-quality roofing systems as well as industry-leading service. They encourage homeowners to get in touch immediately in the event they notice anything wrong with their roofs. Straight Arrow Roofing and their team will always respond in a prompt and professional manner that puts customers at ease knowing their roof is in good hands and their home will soon be afforded the maximum protection it deserves once more.

Those who require roofing repair in Hamilton are welcome to get in touch with Joel Guerra of Straight Arrow Roofing in order to discuss their situation. The team will be pleased to offer a zero-obligation estimate along with their professional recommendation for the next course of action. Further details regarding their work can be found on their official website as well, and customers may connect with Straight Arrow Roofing through their preferred social media platforms to stay up to date with the company?s latest news and offers.

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For more information about Straight Arrow Roofing, contact the company here:Straight Arrow RoofingJoel Guerra289-260-9446info@straightarrowroofing.ca95 Cayuga StBrantfordOntarioCanadaN3S 1X1

Straight Arrow Roofing

Straight Arrow Roofing is a Roofing Contractor staffed with the very best Residential Roofers located in Brantford, ON and has been servicing all of Brantford and the surrounding areas for many years.

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