

# Cambridge Electronics Incorporated Adds New Telephone Service & Updates Hours In Fort Sask

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Telus & Koodo Authorized Dealer Cambridge Electronics Incorporated, based in Fort Saskatchewan, Alberta, is pleased to announce the addition of Koodo to their product offerings. Koodo offers postpaid, prepaid and wireless home phone services. Thanks to their partnership with Telus, they also offer extensive coverage across the country and can be found at many prominent mobile retailers.

A representative from Cambridge Electronics Incorporated states, "We are delighted to inform our community that they may have all their Koodo needs taken care of at our store. We have also updated our hours to serve you better. We have the longest open hours to help you with all your Telus & Koodo needs."

As with Cambridge Electronics Incorporated, Koodo's product lineup and services were developed almost exclusively with customer service in mind, simplifying the purchase process to only the most necessary elements. In addition to having contracts with more flexible terms, their popularity is partly due to the fact that they also give customers access to the country's largest 4G LTE network, all but guaranteeing coverage in all expected locations.

Additionally, customers may expect the vendor to offer phones (with accompanying plans) for brand new phones as well as pre-owned, the latter of which are certified according to a scale that gives customers some insight on their condition. These grades refer to the phone's physical condition: Like-new, Great and Very Good. Customers should be aware that all pre-owned phones made available through Koodo are run through extensive tests that check their structural condition, camera, screen, audio/vibration functions, battery, network connection and more. The grades simply allow the customer to visualize the phone's visible condition - they are all guaranteed to work as expected in every other aspect.

Koodo also understands that customers far prefer not to be kept on hold for extended periods when all they want is a single answer to a seemingly simple question. After examining the situation and considering several

alternatives, the company implemented a fast and efficient chat service that virtually anyone can access through their official website. This chat, notably, is handled almost entirely via a digital assistant that has been trained to give customers the answers they need regarding any product, service, sale and so on.

The chat can be accessed by existing customers or those brand new to the company's services, and it has also been given the ability to learn from its interactions with people. In time, this aspect of its service will allow it to grow even smarter, delivering better answers as well as communicating more effectively. In the event a customer wishes to speak to a human representative, they are welcome to make this request via the chatbot as well.

The ability to browse Koodo's offerings through Cambridge Electronics Incorporated means that local residents will also benefit from the store's own commitment to customer service. Reviews left online for the store serve to illustrate this, such as in this 5-Star review from L. Eng: "Very happy with this location. Setup my devices efficiently and saved me money. I won't go anywhere else!" A. Thomas similarly says, "My phone was locked out and I had no other forms of communication. This store solved the problem and got me going again. So grateful for the help this store provided me."

Thanks to the store's new hours, customers may expect to have even more opportunities to take advantage of these services. The team at Telus/Cambridge Electronics Incorporated is always standing by to answer any questions regarding purchases, setup, repairs and much more. The store has also been taking the Covid-19 pandemic extremely seriously, with additional disinfection and sanitization protocols implemented in an effort to keep employees and customers safe. Notably, many of their services can be accessed through their website, which all are welcome to use at their convenience.

Customers are welcome to contact Dan LHeureux of Telus/Cambridge Electronics Incorporated to follow up on any further inquiries regarding their products, services, partners or Telus Fort Sask hours. Additional information can also be found on their official website. Similarly, customers are encouraged to connect with the company through their social media channels to stay abreast of their latest news, sales and other announcements.

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For more information about Telus&Koodo/Cambridge Electronics Incorporated, contact the company here: Telus&Koodo/Cambridge Electronics Incorporated Dan LHeureux 7809989551 dan@mobilityhelp.com 105-8701 94 st Fort Saskatchewan, Alberta T8L 4P7

**Telus&Koodo/Cambridge Electronics Incorporated**

*We're a team of about a dozen Telus Specialists, professional problem solvers, tinkerers, and all around geeks, working around the clock to make Cambridge Electronics Incorporated the best Telus Service Provider in the universe.*

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