

Home Exterior Contractor StateLine Exteriors Receives The 2021 Guildmaster Award

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StateLine Exteriors is a recipient of the 2021 Guildmaster Award in the replacement contractors category. Readers can find out more about StateLine Exteriors by heading over to their website at <https://statelineext.com/>.

The award has been bestowed annually for over 16 years to businesses that consistently deliver high-quality work and excellent customer service. Once a company applies to GuildQuality, a Guildmember must achieve a minimum 90% recommendation rate and also a 50% customer response rate to receive the reward. GuildQuality has published a map on its website that marks all the winners all over the country.

GuildQuality uses the customer response from the entire calendar year to make its decision. For example, for the 2021 award, the company looked at the customer feedback and survey response rate from January 1, 2020, to December 31, 2020, to determine the Guildmember's qualification.

GuildQuality places a lot of emphasis on good customer service. The average customer recommendation rate in the residential construction industry is around 70%. Hitting a 90% "Likely To Recommend" rate signifies that the business is going out of its way to deliver on the promised product while at the same time providing exceptional customer service.

The company also looks at the number of people who responded to the survey. It requires a minimum of 20 responses to base its analysis on. This response rate should also be greater than 50%. The minimum response rate signifies that the customer was so impressed with the service that they took the time out to fill out the survey and recommend the business, a move that most customers don't make if they were not enthralled with the service that they received.

Only active Guild members are eligible for the award. The company should be in good standing between the

qualification start date and the public review end date. The business also has to survey all of its customers. If a business submits an incomplete or abridged list of customers to GuildQuality, they are not considered, excluding a few exceptions.

StateLine Exteriors has been a guild member since 2019 and has racked up many distinctions in a short period of time. Apart from winning the Guildmaster award in 2021, they received the "5 Consecutive Great Reviews" badge in 2020, 2019, and 2017. They also won the "10 Consecutive Great Reviews" badge in 2018. The business has a rating of 4.9 out of 5 on its GuildQuality page with 34 out of 35 reviewers recommending its services. Readers can view the company's GuildQuality page at <https://www.guildquality.com/pro/stateline-exterior>.

When asked about the company's reaction to receiving the distinction, a spokesperson for the company said, "We are elated to be honored by such a reputed organization. It validates all of our efforts and makes us even more excited to continue delivering the same high-quality work and customer service that we have been providing to our customers. We would like to thank each and every employee who gives their best to this company. It wouldn't have been possible without the expertise of their craft and their dedication towards the customer. We would also like to thank every customer that responded to the survey and left a review. Taking the time out to give us feedback really means a lot to us. We are always reading and listening to what our customers have to say. We take that feedback and constantly improve. This award is a stepping stone in our quest to become the best siding and home exterior contractor in Kansas City."

StateLine Exteriors has over 20 years of experience providing exterior construction services to the residents of Kansas City. They offer installation and repair services on James Hardie siding. They are experts at tackling siding problems such as faded siding, water penetration, mold or mildew, warped siding, dry rot, holes in siding, increased utility bills, cracked or loose siding, and others that might require siding replacement. The company also installs windows, front doors, and composite decks.

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For more information about StateLine Exteriors, contact the company here: StateLine Exteriors Angie Bryam 913-433-4774 angie@8164hardie.com 3 North 80th Place Kansas City, KS 66111

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StateLine Exteriors is Kansas City's award-winning home exterior contractor. We specialize in siding, windows, doors, and decks.

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