



## Roofers in Brantford Praised by Recent Customer

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Straight Arrow Roofing, based in Ontario, Canada, recently received high praise from a reviewer who has experienced the company's excellent customer service for themselves. This particular review highlights how the company commits to their customers with follow-up discussions as well as prompt and courteous service. Notably, the review also points out how thorough the team was in their work, as they not only completed the work efficiently but also cleaned up the workspace after the job was complete. The customer illustrates how willing the company is to ensure that its customers are provided with all the necessary information. The customer also commends the company for inspecting the work so that everything goes smoothly.

"Thanks for making this large value purchase a smooth transition," states the Google review from Dave McKeraghan. "After reviewing several estimates with all but one within reason, I found the follow-up and professionalism of Straight Arrow to strike a chord with me. They were the only company to call to follow up on my quote and further discuss. Their install crew was quick and very courteous. They cleaned up after everything they did. Joel's updates were a welcome source of reliable information. Joel has since been by twice to inspect everything and will always make things right! Overall, I would highly recommend Straight Arrow Roofing as a reliable contractor that you can be confident will do a fantastic job."

According to the company, this particular customer's experience represents the standard the team of roofers

in Brantford strives to maintain in any project they undertake. Owner Joel Guerra explains that conscientious homeowners may sometimes be rather picky and cautious about which contractors they decide to trust their homes? structural well-being in, which is understandable. Such homeowners will tend to reach out to the same contractor for every issue once they come across a company they feel they can trust. Straight Arrow Roofing makes it their mission, therefore, to earn the trust of their customers by demonstrating a transparent and reliable line of communication as well as establishing the professional skills of their team.

The company also takes measures to provide information to their customers and always welcome questions as a chance to further inform and educate their customers. Whether the matter involves pricing or an unforeseen issue that needs to be addressed, the company believes in transparency with the homeowner. The company also believes that they can attribute their effectiveness to the cooperative relationship the open communication helps create.

The Straight Arrow Roofing customer review also offers insight into how responsive the company is to the needs of the people they work with. The review highlights how the team ensured that the process had a smooth transition, a factor for which the customer expressly thanks the company. Dave McKeraghan also expresses his confidence in the company and their standard of work as he makes it a point to touch on their reliability and recommend the company too. Notably, the review also awards Straight Arrow Roofing a full 5-star rating for their work.

The company would also like to emphasize the fact that new customers are always welcome to contact their team today to request a free, no-obligation estimate for any repairs or similar work they need to be done for their roof. The company offers several complementary services that are designed to maintain roofs and their associated fixtures in top condition, so homeowners are able to call the team for help with roof leaks and inspections, siding installation and repairs, gutter installation and repairs, and much more. It is worth noting that the company has also begun providing 50-year lifetime warranties to cover any possible defects in roofing materials.

As a GAF-certified contractor, Straight Arrow Roofing provides its community with high-quality roofing systems as well as the highest quality service that can be found within the industry. The team encourages homeowners to contact them immediately in the event they notice anything amiss about their roofs. They will always respond in a prompt and professional manner that puts customers at ease as they know that the roof is in good hands and that their home will once again be afforded the maximum protection it deserves.

Those who require roofing services may contact Joel Guerra of Straight Arrow Roofing in order to discuss their situation. The team is happy to provide a zero-obligation estimate along with their professional

recommendation for what services the customer may require. Further details regarding the company can be found on their official website and social media platforms.

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For more information about Straight Arrow Roofing, contact the company here: Straight Arrow Roofing Joel Guerra 289-260-9446 info@straightarrowroofing.ca 95 Cayuga St Brantford Ontario Canada N3S 1X1

## **Straight Arrow Roofing**

*Straight Arrow Roofing is a Roofing Contractor staffed with the very best Residential Roofers located in Brantford, ON and has been servicing all of Brantford and the surrounding areas for many years.*

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