

Cigna Center of Excellence Bestowed to La Hacienda Treatment Center for Treating Substance Use

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Cigna Center of Excellence bestowed to La Hacienda Treatment Center

Distinction based on patient outcomes, cost-efficiency

Hunt, TX (June 1, 2021) -- In recognition of its record of quality care and cost efficiency, La Hacienda Treatment Center is now a Cigna Center of Excellence (COE) for treating substance use.

The Cigna Centers of Excellence program--covering a wide range of behavioral health and substance use hospital and residential treatment locations across the country--helps customers identify the most appropriate care.

Only Top Providers Earn Centers of Excellence Status

Dr. Doug Nemecek, Chief Medical Officer for Cigna Behavioral Health Inc., notes that the label is quite exclusive.

?One of the best ways we can help customers access simple, affordable, and predictable health care is by working with providers to ensure the care they are delivering is high quality. The Cigna Center of Excellence designation is an honor that only those top providers can earn.?

?By interacting with behavioral health providers who have earned this distinction, customers can trust that they are in good hands.?

La Hacienda Treatment Center continuously strives to provide high quality treatment to each client, and this recognition is another opportunity to display the hard work and dedication of the entire team.

Evidence of Effective Treatment and Excellent Teamwork

La Hacienda Executive Director Art VanDivier says the award is another example of how the treatment center continues to advance as it approaches its 50th year of operation in 2022.

"This recognition is further evidence of the quality of service and documentation provided by our physicians, nurses, and clinical staff," said VanDivier. "It is something of which we are very proud."

La Hacienda Treatment Center has been offering addiction treatment services and a firm path to recovery since 1972.

Center of Excellence Program Evaluates Outcomes and Cost Data

The Cigna Centers of Excellence program evaluates patient outcomes and cost data for network-participating providers. Facilities can receive a score of up to three stars for patient outcomes and three stars for cost efficiency. A facility that attains at least five stars becomes a Cigna Center of Excellence.

The Center of Excellence program seeks to meet customers' growing demand for quality and cost information that can help them make informed choices about seeking care.

Patient outcomes and cost-efficiency metrics follow Cigna methodology, which uses nationally recognized standards that include:

National accreditation

Total number of annual admissions

Readmission rates

Total cost per episode

Seven-day ambulatory follow-up

Discharge to a network-participating provider

A Joint Health Care Commitment Since 2003

Cigna insurance has been contracted with La Hacienda Treatment Center for the treatment of substance use disorders since 2003.

La Hacienda's Utilization Review Department works with Cigna to see that patients receive the maximum treatment authorized by their policies and leave sober with a plan for long-term recovery. That cooperation is steadily broadening.

"We value our relationship with CIGNA," says Utilization Review Director Michelle Sweet. "We look forward to building a stronger relationship with them to ensure patients get the treatment they need in a healthy time frame."

Being a Center of Excellence is a huge honor, and with this recognition La Hacienda Treatment Center can demonstrate their dedication to serving those in addiction treatment.

Further Recognition of La Hacienda's High Standards for Treatment

Being named a Cigna Center of Excellence is the latest acknowledgment that La Hacienda Treatment Center provides quality care and an excellent recovery program based on the 12 Steps.

Other recognition that helps prospective patients know they will be in good hands here is accreditation by the Joint Commission and licensure by the State of Texas. La Hacienda also subscribes to the National Association of Addiction Treatment Providers (NAATP) Code.

La Hacienda Treatment Center

A leading drug and alcohol addiction treatment center, La Hacienda is located on an attractive 40-acre campus in the Texas Hill Country. It is a healing space for clients who enter the grounds.

At La Hacienda Treatment Center, it is not just about getting clean or sober from drugs and alcohol; it is so much more than that. The staff and management believe that much of treatment is about the spiritual experience. They use many medical and therapeutic modalities necessary to recover from emotional, cognitive, behavioral, and physical problems.

Patients at La Hacienda Treatment Center are always the number one priority and the focus of individualized, personal care.

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La Hacienda Treatment Center

La Hacienda is a leading drug and alcohol addiction treatment center. Recovery is an ongoing process, and addiction is a treatable disease of the mind, body and spirit. Our medical & residential facility spans a gorgeous 40-acre property in Hunt, Texas.

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