

Newman Windows Has A New Hire: Michelle Arce, Customer Service

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CA based Newman Windows and Doors Carlsbad is pleased to announce that Michelle Arce has joined their expanding Carlsbad team.

CA based Newman Windows and Doors Carlsbad is pleased to announce that Michelle Arce is joining the company as a Customer Service representative. Arce looks forward to working with customers to ensure all their needs are met. Learn more here: New Hire Michelle Arce, Customer Service.

Newman Windows and Doors has a sterling reputation for being one of the top providers of window and door products and installations in Southern California. Their services and design sensibilities are considered by many to be second to none, and the company is extremely proud of their team?s accomplishments in this regard. However, no business can function in a vacuum, and a certain standard of customer service is required in order for it to be successful in its field. Newman Windows and Doors has long known that this standard has to match their craftsmanship, and this formed the basis of their requirements for an additional representative in their Customer Service Department.

Briefly put, ?Arce?s role will be to facilitate a smooth and hassle-free interaction between customer and company," explains Duncan Newman, Founder and Owner of Newman Windows and Doors. ?The Newman Signature Experience is one that many others in the industry aspire to since it greatly favors the customer and leaves them with a highly positive impression at the end.? This experience is, notably, also why many customers return to the company each and every time they need new windows or doors.

Customers who reach out to the company today will find Arce standing by to assist with all their inquiries, questions, and concerns on any topic under the company?s purview, from a full explanation of their products and services to scheduling, availability, and more. She will also be examining the company?s existing customer base to ensure that backorders (due to such a high demand) are receiving all the attention they require. This will ensure timely installations on every project.

Similarly, Arce will have the responsibility of coordinating with partners like Milgard and Jeld-Wen as well as any other businesses to order all items the company?s installers may need to fulfill their installation and service needs. Their appointment scheduling will also be overseen by her, and she will communicate updates regarding the team?s progress to customers as required. As a result, customers will have Arce to thank each time Newman Windows and Doors shows up on time to carry out an installation or service.

Arce?s efforts will support Newman Windows and Doors efforts to keep delivering what they call The Newman Worry-Free Process. Consisting of four distinct stages, the team guides customers through this tried-and-tested process in order to ensure they are completely satisfied with both their purchase and the company?s installation. For instance, the first step is a free, in-home discovery session where the company will dispatch one of their window and door experts to discuss (at length) the upgrades the customer is thinking of. Following this, the products can be ordered, and the company will take all measures to ensure both safe delivery and a swift, convenient installation. Newman Windows exclusively works with their own InstallationMasters? Certified Installers to ensure all installations can stand the test of time, and this is also why Newman Windows and Doors offers a lifetime warranty on installation for as long as the customer owns their home.

As a result, Newman Windows and Doors often receives great feedback from their community. Michael Z. attests in their Google review that, ?Newman Replacement Windows are the best hands down. From their salesman to the installation staff, they did great professional work. They had some installation challenges but quickly overcame them. Their foreman stopped by to make sure everything was going smoothly, which it was. My neighbors have used different companies and realized that they paid more for the same windows and got poor service as well. Go with Newman, you won't regret it.?

Further details on Newman Windows and Doors Carlsbad and their services can be found on the company?s official website: Newmanwindows.com or call 877-7-NEWMAN.

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For more information about Newman Windows Carlsbad, contact the company here:Newman Windows Carlsbadpr@newmanwindows.com(760) 573-2290pr@newmanwindows.com6110 Yarrow Dr, Carlsbad, CA 92011

Newman Windows Carlsbad

Since starting Newman Windows and Doors in 1993, owner Duncan Newman created a window company with a difference, offering high quality products with professional in-house installation at a competitive price.

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