

Fix-It Right Plumbing Expands into Adelaide

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Australian plumbing and maintenance company Fix-It Right Plumbing is expanding into Adelaide, South Australia's largest city.

Since 2007, Fix-It Right Plumbing has become one of Australia's largest and most highly rated plumbing companies. In addition to now servicing Adelaide, the company also serves Canberra, Geelong, and the Bayside Suburbs, the Northern Suburbs, the Eastern Suburbs, the Western Suburbs, along with the Mornington Peninsula in Melbourne.

In recent years, the company has reached new heights of business. In July 2021, Tradies News named the company as one of the top five plumbers in the Melbourne area.

"We always ensure to get to the bottom of what caused the plumbing problem in the first place," said a spokesperson for Fix-It Right Plumbing. "[It is] our priority, rather than just fixing the symptoms or by doing short-term band-aid fixes. We know that finding the true cause of the issue is the best, most efficient, and cost effective way of fixing our customers' plumbing problems for good."

In November 2021, Fix-It Right Plumbing announced a move into a much larger facility. The new facility is located at 2 Insight Circuit Carrum Downs, Victoria, and now serves as the new company headquarters. The new space is twice as big as the previous location and provides more office and factory space.

"This has enabled us to expand our customer service team which helps us quickly and more efficiently respond to incoming calls/bookings/enquiries for both our new and existing customers," said a spokesperson for the company. With a larger space, the company purchased more state-of-the-art plumbing equipment and provided customers with more solutions. Furthermore, the new location includes space to keep service vehicles fully stocked, enabling the customer service team to provide more efficient assistance and cutting down on the need to make numerous trips for each customer.

Continuing to move from strength to strength, in March 2022, the company reached a milestone of 1000 online business reviews, earning an average rating of 4.9 stars across its website and social media pages. Across reviews, customers single out the professionalism, punctuality, quality, responsiveness, and value that the company provides. Customers also regularly single out the expertise and skills of individual Fix-It Right Plumbing plumbers.

"Just had Josh from Fix-It Right Plumbing at our home to fix a hot water problem. Josh quickly identified a problem with the tap, and not the hot water. Fantastic, supportive, friendly, and professional!?" said customer Rhonda.

"We needed our downpipes attended to quickly. The promptness in response, quality of service, and friendly attitude were greatly appreciated," said customer Charles. "We would have no hesitation in using them again."

Since the beginning of their business and throughout the COVID-19 pandemic, Fix-It Right Plumbing has remained focused on delivering top-quality service to customers while upholding the strict and comprehensive regulations needed to keep staff and customers as safe as possible. This consistent attention to detail, high-quality service, and continued adaptability and flexibility has allowed Fix-It Right Plumbing to increase brand trust and earn the loyalty of thousands of customers across Australia.

Fix-It Right Plumbing can assist with blocked drains, hot water access, burst pipes, leak detection, dripping taps, and gas leaks. The Adelaide plumber offers upfront pricing, service from a team of qualified and experienced plumbers, fully stocked service vans, knowledgeable and helpful service, and flexible payment options to help one's home remain functioning and comfortable at all times.

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For more information about Fix-It Right Plumbing Adelaide, contact the company here: Fix-It Right Plumbing Adelaide
Media Relations
61 1300 664 932
info@fixitrightplumbing.com.au
Fix-It Right Plumbing Adelaide, Australia
8/130 Frederick St
Welland, South Australia
Australia 5007

Fix-It Right Plumbing Adelaide

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Website: <https://www.fixitrightplumbing.com.au/plumber-adelaide/>

Email: info@fixitrightplumbing.com.au

Phone: 61 1300 664 932



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