

123Employee Announces New Enterprise Services For Their Customers

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123Employee, a company based in Las Vegas, Nevada, has today announced they are offering new enterprise services to their customers. The company focuses on offering outsourced customer service centers to enterprises and small businesses across the country. Their new services are designed to further enhance the inherent benefits that come with outsourcing.

"We believe that outsourcing customer services is a fantastic way for businesses to save costs and improve their overall customer loyalty and satisfaction," says LJ Gacho from 123 Employee. "We come recommended by Daven Michaels, online entrepreneur and public speaker, which really shows people just how good our services actually are."

Enterprise services is one of 123Employee's most exclusive services. The American managed BPO and marketing company offers the highest quality voice related services. Additionally, they only work with voice trained employees, thereby making sure that their clients are able to provide the best possible customer service themselves.

Their elite voice agents are trained in a number of vital customer service applications. This includes telemarketing and taking inbound calls. Furthermore, they can remotely man a help desk and offer tech support. They can also provide monitoring services, set appointments and manage billing and collections. Finally, they can be trained in operation support. Essentially, they are able to deliver all the services a company could possibly need.

One of the unique services that 123Employee offers is the ability to first listen to how their agents sound. By visiting their website, potential clients can hear the types of voices and accents that they will be working with. Additionally, 123Employee constantly trains their employees in order to keep them 100% relevant. The goal is to make sure each company is able to receive the custom voice based solution that they need.

One of the greatest prides of the company is that they are being recommended and promoted by Daven

Michaels. Michaels is a world famous public speaker and lifestyle entrepreneur. He wants to make sure businesses are able to take their work to the next level and he recommends that they work with 123 Employee in order to achieve this.

"123Employee opened for business in February of 2003 with just 10 employees," says Daven Michaels. "Today, 123Employee is a leader in overseas outsourcing, employing hundreds of agents to help entrepreneurs and small businesses save time and increase their bottom line."

Indeed, he succinctly explained exactly what the company is about. They ensure businesses can outsource their customer service through 123Employee, which has call centers in the Philippines. All operators are fully trained and speak English without any difficulty. They are also fully managed by Americans, using American styles. Not only does this help a business here to advance their operations, there is also the ethical element of helping people in impoverished countries improve their own lives through employment.

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For more information about 123Employee, contact the company here:123EmployeeLJ Gacho866-549-1296LJ@123Employee.com4045 Spencer StreetLas Vegas NV 89119

123Employee

Email: LJ@123Employee.com

Phone: 866-549-1296

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