



Get Dandy Reviews Uses Automated AI and Machine Learning To Remove Bad Reviews

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Negative reviews can ruin a business? reputation, but thanks to Dandy, bad reviews can be removed or resolved simply and quickly, all through AI automation. Dandy is the first ever AI reputation automation platform that uses AI and Machine Learning to manage reviews on Google, OpenTable and more. The system outpaces other reputation management platforms that rely on manual operations. Equipped with the latest artificial intelligence technology, including ChatGPT, Dandy is making strides to let the world know that they are the future of reputation management. A new article in Mar Tech Series talks about the company more here: <https://martechseries.com/technology/get-dandy-removes-bad-online-reviews/>

Dandy takes CRM (Customer Relationship Management) to brand new heights. The software boasts over 4000 automations, from companies like Facebook Business and Trip Advisor to Service Titan and HouseCall Pro. It can automate guest surveys and review requests based on CRM actions. It can even assess and respond to reviews, case by case, and offer resolutions. This type of technology makes it easier for businesses to manage their online reputation, and make improvements upon their overall ratings. Dandy helped one restaurant remove over 500 negative reviews, raising their online customer satisfaction rating by a full point. 1 point might sound like it?s not that impressive, however, in terms of reviews, that?s like going

from a 3 star to a 4 star. For businesses, high ratings is how they attract the majority of new customers.

"Negative reviews are cancerous to a business's online reputation," says Bri Nicole of Dandy. "Anyone who thinks differently is sorely mistaken."

Without Dandy, responding and removing reviews is a difficult and expensive process. Most businesses outsource with a customer service team who manually responds to each negative review, one by one. This manual process makes room for human error, and costs thousands. And when it comes to removing reviews, that's a process that takes time, patience, and the technical knowledge to do so. Dandy skips the hassle of reputation management. With AI and Machine Learning, Dandy automatically manages reviews and helps create better engagement with customers.

Features include removing negative reviews, ChatGPT powered automated review reply, QR Code Powered Customer Experience Surveys and Information Gathering, and the ability to share positive experiences through SMS, email, QR Code and more. It can do reporting, review aggregation, webchats, review generation and a number of tools key for managing customer relations. With its technology, Dandy lets business owners control the narrative, and capture only the authentic customer experiences.

The young company, which was founded in 2020, is already seeing remarkable successes since its launch. One positive review on the site comes from AJ Saleem, Director of Suprex Learning, who writes, "Exceptional service because I saw some results in the beginning early on. Dandy did a great job of removing a couple of negative reviews. They did a great job of that in just a few months, and I was happy to see that with the invested value. It was definitely a value-added service."

Dozens of customers echo these high praises. Customers remark on their efficiency, ability to not just manage but monitor reputation, how the system interprets CRM data, and more. This platform works across any industry, any history on Google, any number of negative reviews, for businesses anywhere.

"Any company that has an online reputation needs Dandy," says Nicole. "We're the first and the best in reputation automation. While other companies are trying to catch up to us, Dandy is blazing the trail."

As of now, over 4000 brands use Dandy to manage their online reputation. As AI continues to learn and self-improve, Dandy's features and benefits will grow too.

"If we are doing this today in 2023, just imagine where Dandy will be 5, or 10 years from now," Nicole says.

To learn more about Dandy, read their Global Newswire story here: <https://www.globenewswire.com/en/news-release/2022/08/21/2501828/0/en/Get-Dandy-And-Remove-Bad-Reviews-From-Google.html>. To request a demo visit the website, or reach out to the Dandy team at www.getdandy.com or 949-239-0778 or at press@getdandy.com. The physical address is 9891 Irvine Center Drive #200 Irvine, CA 92618.

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GetDandy

GetDandy is an innovative ai company that helps businesses automatically rank higher in local searches by helping remove unfair bad reviews, reinstate new positive reviews, automatically get new reviews.

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