

Get Dandy Uses Al To Identify and Automatically Contest Bad Reviews on Google, Yelp, and More

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Dandy, the online reputation management software solutions company, is highlighting how it is using advanced artificial intelligence and large language models to identify illegitimate bad reviews for its business clients.

Fake reviews are more than just a minor annoyance for business owners as a large influx of them can quickly tank a company?s aggregate review scores and lead to, potentially, thousands of dollars of lost income. While platforms such as Google, Yelp, TripAdvisor, OpenTable, and Facebook say they do their best to prevent spam comments on their platform, several nefarious and illegitimate bad reviews can still slip through the cracks.

So, the onus falls on entrepreneurs and administrators to constantly monitor their online reputation and spot bad reviews that don?t come from trustworthy sources. Dandy, one of the most trusted names in online reputation management, is now integrating the latest AI technology into its platform to make that process seamless and automatic for business owners everywhere.

The spokesperson for Dandy explains how artificial intelligence is being put to use in its software platform by saying, ?While the whole world is still warming up to large language models, here at Dandy, we have already found and implemented a use case for the technology that adds real value to our clients. Using our proprietary NLP and ML technology, Dandy can identify if reviews or review contributors are in violation of any ToS and determine their legitimacy. Moreover, once an illegitimate review is spotted, the same technology can be used to programmatically dispute and remove those bad reviews. The result is an extremely simplified hands-off workflow as our software monitors your business?s online reputation 24 hours a day and fights to keep it as rock-solid as ever.?

To date, the company has removed over 40,000 bad reviews for its clients across a wide range of industries such as healthcare, dental, real estate, home services, retail, legal, financial services, hospitality, automotive, restaurants, insurance, and personal services. Some of the company?s prominent clients include well-known names such as Holiday Inn, Super 8, Wyndham Hotel Group, Midas, CSCC, Berkshire Hathaway, Exotics Racing, LifeStone Mortgage Corporation, Bluepoint Medical Associates, Compass, and more.

Apart from removing bad reviews, the company?s Al-powered reputation automation platform can also respond to reviews automatically using the power of ChatGPT. Dandy?s software solution also offers a host of other reputation management features such as allowing managers to monitor all their reviews in one central dashboard, making it easy to send review reminders using SMS and email, and capturing more reviews through guest feedback QR codes.

The company is so confident in the capability of its software solutions that it even offers a Money Back Guarantee based on their performance. Once a review is removed, the company guarantees that it will never re-appear. Clients can rely on the company?s weekly status reports to monitor the progress being made including the number of reviews that are yet to be challenged, already challenged, being analyzed, been escalated, and finally, reviews that were removed.

On its website, Dandy makes available several case studies for download, detailing the results it has delivered over the years for some of its clients. For example, in one case study, Dandy explains how it removed over 60 negative reviews from a premier hotel?s Google My Business page and increased its average star rating by 1/2 a point.

Readers can also visit the website to hear straight from Dandy?s clients on how the review removal service worked out for them. Kevin Burke, the owner of Atlantic Homes, says in his video testimonial, ?Dandy handled our negative review removal quickly and professionally. It was affordable. Unfortunately, not-so-good people put bad reviews up and you need to force them to take them down. Dandy did a great job and I highly recommend them.?

Readers can contact Dandy at (949) 755-7782 to schedule a consultation. Interested business owners are also urged to find out more about the capabilities of its Al-powered reputation automation platform by visiting https://www.yahoo.com/now/dandy-removes-bad-online-reviews-151200477.html.

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GetDandy

GetDandy is an innovative ai company that helps businesses automatically rank higher in local searches by helping remove unfair bad reviews, reinstate new positive reviews, automatically get new reviews.

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