



GetDandy Is Helping Businesses Leverage AI, Trust, and Authentic Reviews For A Solid Online Reputation

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GetDandy, a company offering a suite of online reputation management software services, is revealing how it bridges the trust gap, distinguishes genuine reviews from fake ones, and helps businesses maintain their true online image. For more information, visit <https://www.makeuseof.com/getdandy-ai-powered-customer-experience-platform/>.

Online reputation management is the need of the hour for businesses that rely on their websites and social media profiles to attract customers. According to a 2021 report from PowerReviews, over 99.9% of customers read reviews when they shop online. Moreover, 96% of customers look for negative reviews specifically. So, if a business is inundated with negative reviews from disgruntled employees, unreasonable customers, or even unscrupulous competitors, they can suffer a huge hit to their reputation that can be hard to fix.

"The solution to negative reviews," says Bri Nicole, the spokesperson for GetDandy, "is a huge number of positive reviews that balance out the negative scores and bring your overall reputation back to where it ought to be. At GetDandy, we specialize in creating reputation management solutions that remove false and defamatory reviews and encourage happy customers to post their own positive reviews. The result is a

dramatic increase in each client's online reputation and a sizeable bump to their bottom line. For more information, visit <https://www.dailymail.co.uk/tvshowbiz/article-12412827/amp/Has-business-received-unfair-bad-review-GetDandy-BEST-AI-powered-platform-remove-unwarranted-negative-online-reviews.html>?

GetDandy boasts an NLP and ML-driven review legitimacy scoring system, proprietary technology that identifies if reviews or review contributors are in violation of a platform's Terms of Service. False and defamatory reviews are automatically disputed with the platform through its integrations that are available for a majority of review aggregator sites such as Google, TripAdvisor, Yelp, Facebook, and more.

The reputation management software suite also consists of a ChatGPT-powered automated review reply system that immediately responds to positive reviews. This shows a business's customers that the owner is actively reading the reviews and it dissuades bad actors from slandering a company. So, the legitimate positive reviews are highlighted and the negative ones are appropriately responded to, increasing engagement and boosting the business's online reputation.

To secure positive reviews, GetDandy uses QR codes for experience surveys, information gathering, and sentiment analysis. Positive reviews are collected and published on autopilot. Moreover, all of this activity is easily accessible to business owners on the all-in-one dashboard that streamlines the entire review management process. Clients also get to see actionable information on review sentiment to gain insight into guest information, regardless of whether they operate one location or multiple.

The company's software services are applicable to businesses in a wide range of industries including healthcare, dental, real estate, home services, retail, legal, financial services, hospitality, automotive, restaurants, insurance, and personal services. Some of the large names that have chosen GetDandy's services include Berkshire Hathway, Exotics Racing, LifeStone Mortgage, Bluepoint, Compass, Holiday Inn, Super 8, Wyndham Hotel Group, Midas, and more.

GetDandy has received several glowing testimonials from business owners that it has helped over the years fight the scourge of fraudulent online reviews. It even highlights several of its successes in the form of case studies which interested readers are free to browse through on its website.

Jennie, the owner of Bonney Plumbing, Electric, Heating and Air says, "I just wanted to say what an important role GetDandy has played in helping us remove illegitimate reviews from sites such as Yelp and Google. It has been instrumental in helping us improve our score on these sites."

Karen from Kaerbear's Healthcare LLC says, "I would just like to say thank you for all the work that you do. I've been a happy client of GetDandy since February of 2022. You've definitely provided a great way for

business owners to not have to worry about reviews by having you guys keep an eye on it. It's a fast, efficient, and affordable way for a business owner to manage their online reputation without having to micromanage it. I really appreciate everything you guys do and I would like to say thank you.?

Readers are urged to find out more about GetDandy by visiting <https://www.mercurynews.com/2023/08/15/getdandy-the-first-ai-powered-reputation-automation-platform/>.

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GetDandy

GetDandy is an innovative ai company that helps businesses automatically rank higher in local searches by helping remove unfair bad reviews, reinstate new positive reviews, automatically get new reviews.

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