



## **Enhancing Positive Online Presence with Get Dandy Is Possible by Reinstating and Promoting Positive Reviews**

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GetDandy, an Irvine, CA based reputation automation company, is pleased to announce the new features of their software solution for reinstating and promoting positive reviews to enhance a company's online presence and reputation. Knowing that bad reviews are stressful and have a negative impact on a business, they offer to get rid of bad reviews through ChatGPT-powered automated review of replies, email, SMS, and QR code guest experience intelligence, while managing all reviews in one dashboard. GetDandy allows the user to gather all of their reviews into a single dashboard enabling them to see how customers are reviewing the business across the various popular review sites. Their software solution makes more than 4,000 integrations, automating guest surveys and review requests based on customer relationship management (CRM) actions.

GetDandy integrates with current review management tools to streamline the user's business operations. This allows the user to manage and respond to customer in a more efficient manner. The user can begin by taking a look at the various review management tools that are being used currently. These may involve various platforms, such as Google My Business, TripAdvisor, or industry-specific review platforms. The user

may then apply the reporting and analytics capabilities of the review management tool to get meaningful insights from the reviews. It is possible to monitor customer sentiment, trends, and areas that require improvement. Finally, the user can gather feedback from the team on how well the integration is functioning and make any required adjustments to optimize the process.

In one of GetDandy's success stories, a leading HVAC and plumbing repair company with various locations throughout Idaho and Oregon was able to get rid of 60 bad reviews within a span of 90 days. They partnered with GetDandy to successfully eliminate defamatory online reviews, get more positive reviews and manage their online reputation across a number of review sites. They were able to boost their overall star rating by one star. This helped them save 10 hours per week and achieve a 10 percent rise in revenue.

In another success story, a family-owned Thai restaurant with two locations in Maryland had been receiving unfair bad reviews from angry employees, competitors, and bots. They wanted to manage and monitor their online reputation and get more positive online reviews. They also wanted to eliminate the bad reviews that they felt were unfair and defamatory. They had been manually managing their online reviews, going to the different review platforms to ensure their business information was up-to-date and to eliminate defamatory reviews, which was time-consuming. After they partnered with GetDandy, they were able to eliminate 80 negative reviews from their Google My Business page within a span of 90 days. GetDandy was also able to help their staff save 10 hours per week.

In another success story, a leading hotel in the Great Smoky Mountains of Tennessee wanted to differentiate themselves from competitors. They were also manually trying to manage their online reviews and in removing unfair reviews. GetDandy provided them with various tools for review removal, review generation, and reputation management. GetDandy was able to get rid of 60 negative reviews from their Google My Business page within a span of 90 days. They were also able to generate numerous positive reviews by using the GetDandy platform. The result was an increase in their average star rating of more than one half, from 3.5 to 4.1.

Launched in 2020, GetDandy provides an AI/ML reputation automation software that can examine potential violations in reviews to allow the company and its clients to challenge those malicious reviews with the concerned review platform host. This can help the company avoid getting its reputation tarnished by unfounded, malicious, and false reviews.

Those who are interested in the GetDandy process of getting rid of bad online reviews can check out their website or contact them on the telephone or through email. More information about the company can also be gleaned from <https://www.crunchbase.com/organization/dandy-dc4f>.

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## GetDandy

*GetDandy is an innovative ai company that helps businesses automatically rank higher in local searches by helping remove unfair bad reviews, reinstate new positive reviews, automatically get new reviews.*

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