

Robert Cedar, Geeks On Command Owner, Launches Remote Support Accreditation Group (RSAG) to Restore Trust in the Remote Computer Repair Industry

May 13, 2024

May 13, 2024 - PRESSADVANTAGE -

Robert Cedar, the owner of computer repair company Geeks On Command, has announced the launch of the Remote Support Accreditation Group (RSAG), an organization dedicated to promoting trust and integrity in the remote computer repair industry.

About Robert Cedar: Robert Cedar, the founder of Geeks On Command, has been a driving force in the remote computer repair industry since 2009. With over 15 years of experience and a wealth of certifications, including CompTIA A+, Network+, and Cisco CCNA, Robert has built a reputation for delivering prompt, reliable, and affordable online tech support services nationwide.

Under Robert's leadership, Geeks On Command has leveraged the convenience of online computer support to help residential and business customers throughout the USA to fix a wide range of computer problems like virus removal, fixing Windows errors, computer cleanups - even data recovery. His dedication to customer satisfaction and staying at the forefront of remote support technology has been instrumental in the company's growth and success.

Unfortunately, the remote computer repair industry has been plagued by scams and unethical practices. Some scammers pose as legitimate companies like Microsoft, using remote connections to install malware or steal sensitive data such as banking information and social security numbers. Other times, seemingly legitimate companies engage in predatory practices - particularly toward seniors, overcharging for services or requiring unnecessary long-term contracts. These incidents have eroded consumer trust, leaving many feeling vulnerable and uncertain about who they can rely on for their computer support needs.

As a seasoned professional in the field of online computer support, Cedar has witnessed firsthand the damaging effects of scammers exploiting remote support services, eroding public trust in an otherwise valuable service. Motivated by a desire to protect consumers and restore confidence in remote support, Cedar founded RSAG to set the standard for excellence and integrity in the industry.

About RSAG: "Our mission at RSAG is to connect consumers with capable, reliable, and fairly-priced remote support companies," said Cedar. "By establishing strict criteria and granting accreditation only to providers who consistently demonstrate a commitment to ethical practices and quality service, we aim to provide consumers with a trusted resource for finding reliable remote computer repair professionals."

RSAG's rigorous accreditation process evaluates support providers in four key areas: technical capability, security and privacy, customer service, and fair pricing. Only companies that excel in all these areas are awarded the RSAG seal and admitted to the organization's curated directory of Trusted Online Support Providers.

The launch of RSAG comes at a critical time, as the demand for remote support services continues to grow, and scammers become increasingly sophisticated in their tactics. By offering a vetted directory of trusted providers, remote computer repair company reviews, and scam prevention education, RSAG aims to empower consumers to make informed decisions and stay safe online.

"Everyone deserves access to high-quality, reliable remote support," said Cedar. "With RSAG, we're not only setting the standard for excellence in the industry, but also providing a platform for trusted providers to showcase their commitment to integrity and customer satisfaction."

Industry research has shown that the demand for remote support services has grown significantly in recent years as more people rely on technology for work, education, and personal use. The need for trustworthy and reliable remote support providers has never been greater. RSAG is filling a critical gap in the industry by providing a standard of excellence and a directory of trusted providers with reviews of the top online support

providers.

By using an RSAG-accredited remote support provider, both residential and business customers can have

peace of mind knowing that they are working with a company that has been thoroughly vetted for technical

expertise, security measures, customer service, and fair pricing. RSAG's accreditation process is designed to

ensure that consumers receive the highest quality of service and support.

Looking to the future, RSAG plans to expand its network of accredited providers and develop additional

resources for consumers, such as educational materials on cybersecurity best practices and tips for

identifying potential scams. The organization is also committed to working with industry partners to promote

the highest standards of integrity and excellence in the remote support industry.

For more information about RSAG, its mission, and its stringent accreditation process, visit their website at

http://rsag.net.

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For more information about Geeks On Command, contact the company here: Geeks On CommandRobert

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Geeks On Command

Geeks On Command provides professional, on-demand tech services for homes and small businesses, including computer repair, tech support, computer training, and data recovery. All work is backed by 15+ years of experience and

our 30-Day Service Guarantee.

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