

Voiso Inc. earns two ISO Certificates for its AI Call Center Software

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Voiso Inc. recently earned the ISO 9001:2015 and ISO 27001:2022 certifications, a significant milestone for the contact center software provider. The certifications were awarded by TÜV Austria, a globally recognized and respected ISO certification body known for its rigorous evaluation standards.

This dual certification is a monumental accomplishment, as most companies secure only the ISO 27001 certification, which focuses on information security. By obtaining the ISO 9001 certification as well, Voiso has demonstrated its commitment to excellence in quality management systems.

The ISO 9001:2015 certification acknowledges Voiso's efforts to streamline operations, enhance customer satisfaction, and reliably deliver services that comply with all relevant regulatory standards. By embracing the principles of this certification, Voiso solidifies its operational efficiency and sets a robust foundation for the future.

The ISO 27001:2022 certification, meanwhile, is a testament to the company's adept management of information security and its skill in establishing a comprehensive framework to protect data against unauthorized access and other cyber threats. This is especially critical for a company like Voiso, which manages a substantial amount of data for companies around the world.

"Achieving both ISO 9001 and ISO 27001 certifications is a testament to our team's hard work and our persistent drive toward excellence," said Andreas Gregoras, Brand PR manager at Voiso. "We're committed to providing our clients with not only the most innovative contact center solutions but also the assurance that our operations adhere to internationally recognized standards of quality and security. Additionally, we are always vigilant about offering competitive Pricing to ensure our services are accessible to a broad range of businesses."

?We underwent a rigorous audit and were evaluated against stringent criteria to verify that our management systems meet the high standards set forth by these certifications. This accomplishment showcases our commitment to quality and security across all aspects of our operations,? Andreas added.

About Voiso

Voiso is simply powerful AI-driven contact center software that enables businesses to enhance their CX, optimize their workflows, and increase their sales team performance. With setup in under 24 hours, intuitive UX, and 24/7 premium support, Voiso ensures seamless operations for thousands of companies across the globe every day.

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Voiso Inc

We started small by building a simple, reliable calling tool. Over time Voiso has become a modern end-to-end cloud contact center software.

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