



nGenius Pros AI Launches 24/7 AI-Powered Dental Receptionist Service

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Riverside, CA, September 15, 2024 - nGenius Pros AI, a provider of artificial intelligence solutions for the dental industry, today announced the launch of its 24/7 AI-powered dental receptionist service, set to go live on October 1, 2024. This technology aims to address the challenge of missed calls and lost patient opportunities faced by dental practices.

Industry data reveals that the average dental practice in North America misses 20% of their new-patient inbound calls. Of the 80% that are answered, less than half are converted to a first appointment. These missed opportunities can impact a practice's growth and revenue.

Michael Bady, Founder of nGenius Pros AI, provided insight into the new service. "The AI receptionist service represents a shift in dental practice management. By providing round-the-clock availability, practices can capture potential patients and potentially increase their revenue. This technology aims to transform how dental practices operate and grow."

The nGenius Pros AI receptionist utilizes natural language processing to understand and respond to patient

inquiries conversationally. It operates continuously, ensuring that calls are answered, even outside of regular office hours.

The AI receptionist offers several features. It handles calls around the clock, capturing potential patients who might call outside of office hours. The system understands and responds to patient inquiries in a conversational manner. It integrates with existing practice management software to streamline scheduling. The service aims to decrease the number of missed calls, a common issue for dental practices. By handling routine call tasks, the AI potentially frees up staff time. The system can be customized with practice-specific information to ensure relevant responses.

Industry research indicates that 75% of callers who reach voicemail do not leave a message and do not call back. For a typical practice, this can translate to a significant loss in annual revenue from new patients alone. Over a practice lifetime, this figure could amount to millions in lost revenue.

The nGenius Pros AI service aims to address this issue by ensuring that calls are answered promptly. The AI receptionist can handle various tasks, from scheduling appointments and providing directions to answering questions about services and insurance.

Bady explained further aspects of the AI receptionist. "The system can engage in complex conversations. It's designed to understand context and provide relevant responses to callers."

The launch of this service comes at a time when dental practices are seeking ways to improve efficiency and patient engagement. By automating routine reception tasks, dental staff may be able to focus on providing care and managing complex patient needs.

Privacy and data security were considered in the development of this service. nGenius Pros AI states that it adheres to HIPAA compliance standards, aiming to ensure that patient information is protected and securely managed.

As the dental industry evolves, technologies like the nGenius Pros AI receptionist may play an increasing role in practice management and patient care. This launch represents a step in the application of artificial intelligence in healthcare settings.

Dental practices interested in learning more about the nGenius Pros AI receptionist service can visit ngeniuspros.com for additional information or to schedule a demonstration.

About nGenius Pros AI: Founded in early 2024, nGenius Pros AI is a privately held company specializing in artificial intelligence solutions for the dental industry. The company's stated mission is to enhance dental practice efficiency and patient care through AI technologies. nGenius Pros AI works to bring technological solutions to dental practices across the United States.

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nGenius Pros

nGenius Pros is a full-service dental consulting company that offers a wide range of tailored solutions designed to help dental and med spa practices thrive at every stage of their business lifecycle.

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