

Knowledge TRAIN[®]

Knowledge Train in London Gains Accreditation to Deliver ITIL 4 Specialist CDS Training

December 16, 2024

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Knowledge Train, a prominent provider of professional training courses, has announced its accreditation by PeopleCert to offer the ITIL 4 Specialist CDS (Create, Deliver and Support) training and certification. This announcement, made from the company's headquarters in London on 16th December 2024, marks a significant milestone for IT Service Management (ITSM) professionals. The ITIL 4 Specialist CDS qualification is an advanced certification designed for those who have already achieved ITIL Foundation and Practitioner levels. It aims to equip ITSM professionals with enhanced skills in designing, delivering, and managing digital products and services. The accreditation underscores Knowledge Train's commitment to providing top-tier educational resources to IT service professionals seeking to advance their expertise and career prospects.

The ITIL 4 Specialist CDS certification is a critical development for professionals in the IT service management sector. Jay Gao, Operations Manager at Knowledge Train, stated, "This accreditation empowers IT professionals to expand their capabilities in creating, delivering, and supporting IT services that meet the demands of today's digital landscape. It reflects our dedication to fostering professional growth and excellence within the ITSM community." The course is tailored for a range of IT roles, including operations

managers, service desk managers, and infrastructure engineers. By offering this advanced certification, Knowledge Train is poised to support the evolving needs of IT service professionals in an increasingly competitive and technology-driven environment.

For IT service professionals interested in advancing their skills, the ITIL 4 Specialist CDS certification provides a comprehensive learning experience. This course covers essential topics such as planning and managing resources, understanding service value systems, and applying relevant ITIL practices. Those interested in enrolling can find more information on the Knowledge Train website at <https://www.knowledgetrain.co.uk/it/itil/itil-certification/itil-4-specialist-create-deliver-support-cds>. As demand for skilled IT service managers continues to grow, this certification offers a valuable opportunity for professionals to enhance their capabilities and remain competitive in the dynamic IT landscape.

Jay Gao further commented on the significance of this accreditation, saying, "Our mission is to provide professionals with the tools they need to excel in their careers. This ITIL 4 Specialist CDS certification is a key component of that mission." The certification not only deepens the understanding of ITIL 4 principles but also emphasizes the practical application of these principles in real-world scenarios. For more information on the full range of ITIL certifications available, visit Knowledge Train's comprehensive guide at <https://www.knowledgetrain.co.uk/it/itil/itil-certification>. By staying abreast of the latest developments in IT service management, professionals can ensure they are well-equipped to meet the demands of their roles.

The introduction of the ITIL 4 Specialist CDS certification by Knowledge Train is expected to have a profound impact on the IT service management industry. As organizations continue to digitalize their operations, the demand for professionals who can effectively manage and support IT services is on the rise. This certification offers a pathway for IT professionals to not only enhance their technical skills but also to foster a culture of continuous improvement and collaboration within their organizations. Looking ahead, the ITSM field is likely to see a shift towards more agile and adaptable service delivery models, driven by professionals who are well-versed in the latest ITIL practices.

For IT service management professionals seeking to gain a competitive edge and advance their careers, Knowledge Train offers a robust training program that aligns with industry standards. More information about Knowledge Train and their range of courses can be accessed through their official website. As a leader in professional development, Knowledge Train remains committed to empowering IT professionals with the skills and knowledge necessary to thrive in a rapidly evolving technological landscape.

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For more information about Knowledge Train, contact the company here: Knowledge Train Jay Gao +44-207-148-5985 info@knowledgetrain.co.uk 20 Old Bailey, London, EC4M 7AN, England, United Kingdom.

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Knowledge Train

Since 2005, Knowledge Train has helped individuals and organizations improve their project, programme, and change management capabilities, hone their product development skills, improve their business performance, and achieve greater business Agility.

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