Home Instead Bedford Achieves Coveted ?Outstanding? Rating from CQC

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Home Instead Bedford is thrilled to announce that it has been awarded an ?Outstanding? rating by the Care Quality Commission (CQC), the highest recognition given to care providers in England. This prestigious rating is held by only a small percentage of care providers across the country and highlights the exceptional quality of care that Home Instead Bedford delivers to older adults in Bedford and the surrounding areas.

The accolade comes as a result of a rigorous inspection process where the CQC assessed the quality of care, leadership, and overall effectiveness of the service. Inspectors were particularly impressed with Home Instead Bedford?s dedication to person-centred care, its innovative approaches to supporting clients, and its strong leadership that fosters a culture of empathy and inclusion.

?This is a proud and humbling moment for our team,? said Mamuna Karim, owner of Home Instead Bedford.

?Achieving an ?Outstanding? rating has been a goal we have worked tirelessly towards since opening our doors 10 years ago. This recognition reflects not just the hard work and passion of our entire team, but also our unwavering commitment to providing the highest quality care. From day one, we have set out to ensure that every client receives compassionate, professional, and tailored support that allows them to live independently and with dignity in their own homes.?

CQC?s Praise for Outstanding Care

The CQC highlighted Home Instead Bedford?s unique ability to deliver care that is shaped around the individual needs and aspirations of clients. The report also commended the service for its exceptional support for people living with dementia, allowing them to lead fulfilling and enriched lives despite the challenges they face.

Stuart Dunn, CQC Deputy Director of Operations in the East of England, remarked: ?When we inspected Home Instead Bedford, we found a care agency delivering an outstanding person-centred service, where the unique needs and aspirations of each person shaped their care.

?We also saw a service committed to ensuring people were supported to live fulfilling lives, especially for those with dementia. It was impressive to see the culture of openness, empathy, and inclusion that leaders had created, which ensured people using the service, and their families, were consistently involved in planning their own care.?

A Team Effort

This recognition is not only a testament to the leadership at Home Instead Bedford but also to the dedication of its Care Professionals, who work tirelessly to provide compassionate and high-quality support. Their daily commitment to making a positive difference in the lives of clients is what sets the service apart.

Mamuna Karim paid tribute to her team: ?Our Care Professionals are the heart of our service. Their ability to go above and beyond every day for our clients is truly inspiring. They are the face of Home Instead Bedford, and without their unwavering commitment to delivering care with kindness and professionalism, this achievement would not have been possible.?

The office team, led by the Operations Manager, was also recognised for its vital role in supporting Care Professionals and maintaining high standards of service delivery. ?Our office team ensures that everything runs smoothly behind the scenes. Their dedication and passion are instrumental in upholding the quality of care that we are known for,? added Mamuna.

A Decade of Dedication

Over the past 10 years, Home Instead Bedford has established itself as a trusted care provider, earning the respect of clients, families, and health professionals alike. The team has continually innovated its approach to care, tailoring services to meet the evolving needs of the local community.

The service?s commitment to excellence has extended beyond its direct care provision. Home Instead Bedford has been an advocate for older adults in the community, providing education, support, and resources to help families navigate the complexities of ageing and caregiving.

Looking Ahead

Receiving an ?Outstanding? rating marks a significant milestone for Home Instead Bedford, but the team

sees this as a stepping stone rather than a destination.

?This recognition motivates us to aim even higher,? said Mamuna. ?We are committed to maintaining these standards and continuing to improve our services. Our clients are at the heart of everything we do, and we will keep striving to ensure they feel valued, supported, and cared for every single day.?

About Home Instead Bedford

Home Instead Bedford provides a range of personalised care services in Bedford, including companionship, personal care, and specialist dementia support, to enable older adults to live independently in their own homes. The service is built around a model of continuity, trust, and tailored support, ensuring that every client receives care that is uniquely suited to their needs.

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For more information about Home Instead Bedford , contact the company here:Home Instead Bedford Moona Karim01234 677693Moona.Karim@bedford.homeinstead.co.uk 106A Bedford Rd, Wootton, Bedford MK43 9JB, UK

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Home Instead Bedford is an award-winning home care company that offers the best in-home services. From companionship, home help, personal care to specialist care, we have care services suitable for everyone.

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