

Home Instead New Forest Launches Home Care for the Elderly to Meet the Growing Needs of Seniors in New Forest

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Home Instead New Forest is delighted to announce the official launch of its Home Care for the Elderly service, now available to clients across the New Forest area. This dedicated service is designed to meet the growing needs of older adults and their families by providing tailored, professional, and compassionate care with minimal wait times, made possible by care professionals who live locally.

Led by owner Tim Oswald, Home Instead New Forest has long been recognised for delivering consistent and person-centred care that allows older adults to continue living safely and comfortably in their own homes. With this expansion, families across New Forest can now access trusted in-home support more swiftly than ever before.

"We're proud to offer Home Care for the Elderly to more people in our community," said Tim Oswald. "We understand how vital it is for older adults to stay at home, surrounded by familiarity and comfort. With our expanded service and a dedicated team of local care professionals, we can provide that support quickly and reliably."

The Home Care for the Elderly service is based on a deep understanding that each client has unique needs, preferences, and routines. Care plans are developed collaboratively with the individual and their family, taking into account not only physical requirements, but also emotional wellbeing, social interests, and daily habits.

Support can include help with getting dressed, mobility assistance, meal preparation, medication reminders, companionship, and more. Whether care is needed for a few hours a week or multiple visits per day, Home Instead New Forest ensures that each client receives thoughtful and dignified care from trained professionals.

Home Instead New Forest have recently been looking after a family member, shared one client's family. Their care has meant that our family member can stay in the comfort of their own home for longer. It's meant that we have the peace of mind that they have someone to help them around the home and with tasks such as getting dressed in the morning. Their care professional has been fantastic and the office staff have been communicating with us on a regular basis, ensuring we are up to date.

A key feature that sets Home Instead New Forest apart is the ability to offer support with minimal delay. This is made possible by having care professionals based within the New Forest region, ensuring that help can be provided swiftly and consistently without long waiting periods.

Whether support is needed in Lymington, Brockenhurst, Lyndhurst, or the surrounding villages, Home Instead New Forest is ready to respond to care requests promptly. This local presence is not only practical but also adds a layer of familiarity and community understanding to the care being delivered.

We are proud of our team who live and work in the same communities they care for, said Tim Oswald. Because they're based locally, we're able to respond to new care requests quickly and offer continuity of care that's so important for building trust with our clients.

Every member of the Home Instead New Forest team shares a commitment to treating clients with the highest level of respect and care. All care professionals are carefully selected and undergo extensive training, ensuring they are well-prepared to deliver sensitive and skilled support, whether that involves help with personal care or simply offering a listening ear.

As one review noted: Home Instead New Forest have been a fantastic support to my family in a time of need. The management and attention to detail has been second to none, especially when the care management plan was put together. The care professionals go about their tasks with passion and dedication, making sure their clients are treated with respect and dignity. The office team are very responsive and make sure the communication is always easy.

These values are reflected across every interaction—from the first phone call to regular care visits—and are one of the main reasons why families in New Forest continue to trust Home Instead with the care of their loved ones.

Home Instead New Forest is part of a globally respected care network, but its heart lies in its deep local roots. The team has been serving families throughout the New Forest for several years, earning a reputation for reliability, professionalism, and a truly personal approach to care.

As a fully regulated service, Home Instead New Forest adheres to all standards set by the Care Quality

Commission (CQC), ensuring that all aspects of care—whether delivered at home or through coordination with family members—are safe, ethical, and person-centred.

“We are constantly reviewing our care delivery to ensure we maintain the highest standards,” added Tim Oswald. “Families trust us with some of the most important aspects of their lives, and we don’t take that responsibility lightly.”

With the ageing population in the UK continuing to rise, the demand for in-home support has never been greater. Home Instead New Forest is committed to meeting that demand in a meaningful way—by providing care that is responsive, respectful, and rooted in local understanding.

This includes supporting individuals with conditions such as dementia, mobility limitations, or those recovering from surgery or illness. It also means supporting families by giving them reassurance, guidance, and practical help when it is most needed.

From helping a client attend a community event to ensuring they take their medication correctly each day, the Home Care for the Elderly service is about more than just tasks—it’s about enhancing the quality of life.

Home Instead New Forest was founded to make a difference in the way home care is delivered. The team provides a range of services to older adults, including companionship, personal care, medication support, meal preparation, dementia care, and help around the home. Each service is designed to allow people to remain in the place they feel safest and happiest—their own home.

The organisation is part of the wider Home Instead network, which supports families around the world through consistent, thoughtful in-home care. At the local level, Home Instead New Forest takes pride in its responsive service and high client satisfaction, reflected in the many positive reviews received from families throughout the area.

By building strong, long-term relationships with clients and their loved ones, the team at Home Instead New Forest ensures that care is always delivered with empathy, discretion, and a personal touch.

If someone one loves could benefit from extra support at home, Home Instead New Forest is here to help. With minimal wait times and a caring local team, support is just a phone call or website visit away.

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Home Instead New Forest

Home Instead New Forest is an award-winning home care company that offers the best in-home services. From companionship, home help, personal care to specialist care, we have care services suitable for everyone.

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