

Home Instead New Forest Launches Home Care for the Elderly to Meet Growing Demand in the New Forest Area

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Home Instead New Forest is proud to announce the launch of Home Care for the Elderly, a service designed to meet the increasing need for in-home support among older adults across the New Forest area. With a growing number of older individuals choosing to remain in the comfort of their own homes, this new service offers an accessible, thoughtful, and professional solution that puts dignity and personalised support at the forefront.

With care professionals based in and around the New Forest, the Home Instead team can respond promptly to care needs, offering families peace of mind that help is never far away. Clients can expect minimal waiting times for care to begin, thanks to this local presence—an essential advantage for those who need support quickly but don't want to compromise on quality.

"We understand how important home is," says Tim Oswald, Owner of Home Instead New Forest. "It's where people feel most comfortable, most independent, and most themselves. Our Home Care for the Elderly service allows people to stay where they belong—at home—while receiving the care they need in a way that respects their preferences and routines. Because our care professionals live nearby, we're able to act quickly when new clients reach out to us."

The launch of this service addresses a growing demand within the New Forest for in-home care that goes beyond basic support. Home Instead New Forest offers more than just practical help—they provide continuity, companionship, and a genuine understanding of the challenges older adults may face.

Each client receives a personalised care plan, developed in close consultation with them and their family. These plans can include help with personal hygiene, dressing, medication reminders, light housekeeping,

meal preparation, mobility assistance, companionship, and help with errands or social activities. Services can be arranged from just an hour a day up to full-time live-in care, depending on the client's needs.

‘There’s no one-size-fits-all approach here,’ Oswald explains. ‘Whether someone needs help getting dressed in the morning, preparing a meal, or would simply enjoy some company for a walk or a cup of tea, our care is tailored to what matters to them.’

This bespoke model of care means families don’t need to settle for inflexible services or impersonal visits. Instead, they get a plan that adapts to the individual—whether that means early-morning starts, late-night support, or weekend visits.

All Home Instead New Forest care professionals receive thorough training before meeting clients and undergo regular ongoing development. Their training covers not only essential care skills but also communication, dementia awareness, and infection control.

‘Our team members are more than carers—they’re trusted visitors who are welcomed into people’s homes,’ says Oswald. ‘We invest in their training and support because we know the quality of our service starts with the people delivering it.’

That commitment to quality has been reflected in the feedback from clients and families, many of whom have spoken about the difference the service has made in their lives.

‘Home Instead New Forest have recently been looking after a family member,’ one review reads. ‘Their care has meant that our family member can stay in the comfort of their own home for longer. It’s meant that we have the peace of mind that they have someone to help them around the home and with tasks such as getting dressed in the morning. Their care professional has been fantastic and the office staff have been communicating with us on a regular basis, ensuring we are up to date. We are so pleased with the care and professionalism of the team. We would highly recommend Home Instead New Forest.’

Another client shared: ‘Home Instead New Forest have been a fantastic support to my family in a time of need. The management and attention to detail has been second to none, especially when the care management plan was put together. The care professionals go about their tasks with passion and dedication, making sure their clients are treated with respect and dignity. The office team are very responsive and make sure the communication is always easy.’

Home Instead New Forest is part of a respected UK-wide and international network of care providers. Locally, they’ve built a strong reputation for offering thoughtful, consistent, and genuinely kind support to people living across the New Forest. Their work is grounded in best practice, and the office is regularly inspected by

the Care Quality Commission (CQC), giving families the reassurance that standards are high and regularly reviewed.

‘We’re not a national chain that’s out of touch with the local community—we live and work here too,’ Oswald adds. ‘We know the New Forest, and we understand the pressures families can face when a loved one starts to need help at home. That’s why we’re proud to be here when they need us.’

The new Home Care for the Elderly service enhances Home Instead New Forest’s already broad offering, which includes dementia care, companionship, respite care, overnight stays, and support for hospital discharge.

Because the service is available with minimal delay, it’s especially valuable to families looking for urgent assistance or for those planning ahead for a future care need.

Founded with the goal of providing personalised, compassionate home care, Home Instead New Forest supports older people across the region to live safely and comfortably in their own homes. With a hand-picked team of professional carers, the office provides a trusted, responsive service that values respect, communication, and the individual’s right to independence.

Care is available seven days a week, with morning, afternoon, evening, and overnight visits possible depending on client need. Whether clients are seeking occasional help or regular, ongoing support, Home Instead New Forest can provide a tailored solution—quickly and reliably.

The organisation’s mission is clear: to change the way older people are cared for at home by offering an alternative to residential settings that keeps people connected to their community, their family, and their routine.

‘Ultimately, this is about enabling people to live the life they want, at home,’ says Oswald. ‘We’re here to provide the help that makes that possible—without delay, without compromise, and with respect every step of the way.’

The team at Home Instead New Forest is ready to welcome new clients across the region with trusted, attentive care that truly makes a difference.

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For more information about Home Instead New Forest, contact the company here: Home Instead New Forest
Tim Oswald 01590 637 250 clients@newforest.homeinstead.co.uk
5 Rashley Mews, High St, Lymington

Home Instead New Forest

Home Instead New Forest is an award-winning home care company that offers the best in-home services. From companionship, home help, personal care to specialist care, we have care services suitable for everyone.

Website: <https://www.homeinstead.co.uk/new-forest/>

Email: clients@newforest.homeinstead.co.uk

Phone: 01590 637 250

