

Move Hero Limited Celebrates Outstanding Public Feedback with Over 300 Five-Star Reviews

May 06, 2025

Brighton, ES - May 06, 2025 -
Brighton, East Sussex - Move Hero Limited, a removals company headquartered in Brighton and serving East and West Sussex, has officially surpassed 300 five-star reviews across Google. The milestone reinforces the company's rapidly growing reputation for professionalism, responsiveness, and problem-solving in the local removal industry.

Founded in 2020, Move Hero Limited has established itself as a trusted domestic and commercial moving services provider. The company offers full-service moves across Brighton, Crawley, Worthing, Horsham, and surrounding areas, including packing, transport, and furniture assembly. With flexible hours and transparent pricing, the business caters to clients seeking efficient and stress-free relocation support.

The recent volume of positive reviews reflects a consistent pattern of customer satisfaction that has evolved since the business's inception. Many reviewers note the company's rapid response times, exceptional communication, and ability to resolve complex logistical challenges on short notice. Customers frequently

express appreciation for the team's professionalism, reliability, and friendly attitude, highlighting how their moving experience exceeded expectations and reduced stress during a demanding and emotional time.

A review from Carmen, a customer in Brighton, praised the company for stepping in with same-day service: "We needed to lift a sofa through the balcony, and the next day, in less than half an hour, it was already in our living room. Thanks to him, we didn't have to buy another sofa. Fast service, affordable, and a lovely guy. 100% recommended."

Another Brighton resident, Beck Jyoti, shared a similar experience: "I contacted Johnny to pick up a wardrobe from Hove to deliver to me in Brighton. Johnny was exceptional with communication and organising. Sorted. Johnny and his team were lovely and friendly. I did not realise I had chosen a very heavy wardrobe! Nevertheless they expertly moved the wardrobe through the front door and around the bannister and up the stairs. They re-attached the doors and put in the shelves quickly, all done. Many thanks Johnny and his team for all your hard work moving my daughter's very heavy wardrobe! You really helped me out! From start to finish Johnny was easy to talk to and get a plan sorted. I will be calling on you again! All the best Beck."

Transparency is also a common theme in feedback. Justin Russell described his experience clearing storage items with the team as "excellent," adding, "It was possible to have sensible discussions on the timings, practicalities, and cost. John was transparent about fees and was polite, courteous, and humorous. I would highly recommend."

The owner of Move Hero Limited, John Ramos, commented on the milestone: "Every review we receive is a reminder of why we started this business to make moving easier and less stressful for people. It's not just about carrying boxes; it's about solving problems with care and professionalism. We're incredibly grateful to our clients for trusting us and taking the time to share their feedback."

Move Hero Limited operates on the principle of "nothing is impossible," reinforced through reviews highlighting the team's adaptability and hands-on support during challenging circumstances. This has earned them repeat customers and referrals, with several clients noting they have used the company multiple times within a short span due to the consistently high quality of service.

The company's Google profile showcases verified reviews covering everything from small flat moves to complex office relocations and complicated furniture manoeuvres. Customers regularly describe the team as punctual, cheerful, and reliable, which underpins the company's appeal in a competitive market.

While the removal industry is often associated with logistical friction and stress, Move Hero Limited has positioned itself as a dependable alternative. The company's flexible hours, working from 8 a.m. to 10 p.m. daily, and willingness to accommodate last-minute bookings distinguish it from larger corporate providers.

Founded during the pandemic, the business has grown steadily through word-of-mouth, digital visibility, and a focus on customer service. Its Google Business Profile is a platform for feedback and regular updates, photos of completed jobs, and essential information about services and availability.

The review surge also strengthens Move Hero Limited's local presence on search engines, which now plays a critical role in consumer decision-making. With over 90% of customers reportedly reading reviews before hiring a service provider, maintaining a positive online reputation has become essential. The company has integrated ongoing customer satisfaction monitoring into its operations, ensuring that each job ends with clear communication and an opportunity for feedback.

Despite its growing popularity, Move Hero Limited remains owner-operated and locally focused. It's a small, agile team that works across Sussex to ensure a consistent customer experience. Move Hero Limited continues to expand its services without compromising the core values that made it a success: communication, transparency, and care.

John Ramos emphasised, "We treat every job like helping a friend move. That's the standard we've set, which we work hard to maintain."

With 300 reviews and counting, Move Hero Limited is poised to continue its rise as one of Sussex's most trusted removal companies. Its reviews bring clarity and confidence to an often chaotic process. The business invites current and prospective customers to view its public reviews on Google and contact it for no-obligation quotes and assessments.

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Move Hero Limited

Our team at Move Hero Limited is your reliable partner for stress-free moving solutions in Brighton and nearby locations, including the Crawley region, Horsham, and Worthing and nearby.

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