

Voiso Once Again Achieves Full Compliance in 2025 ISO Audit

June 07, 2025

SINGAPORE, SG - June 07, 2025 -
Independent audit confirms Voiso?s commitment to global standards in data security and quality management

Voiso, the AI-powered contact center platform trusted by global sales and support teams, has successfully passed its 2025 ISO surveillance audit with zero non-conformities. The audit, conducted by TÜV AUSTRIA, reaffirmed Voiso?s full compliance with the latest international standards: ISO/IEC 27001:2022 ? Information Security Management & ISO 9001:2015 ? Quality Management Systems.

This achievement demonstrates Voiso's ongoing commitment to ensuring a secure, robust, and effective platform across its global operations, emphasizing its dedication to exceeding industry standards.

?We don?t see compliance as a checkbox, it?s our foundation for building client trust,? said Gregor Potocar, Chief Revenue Officer at Voiso. ?These certifications validate that our processes, systems, and controls are

structured for long-term excellence and global reliability.?

A global standard, audited locally: The independent audit evaluated Voiso?s operations at both its Cyprus headquarters (Voiso Limited) and its Singapore entity (Voiso Pte Ltd) across April 2025. Key areas assessed such as information security governance and data protection, internal audits, risk management, continuous improvement, customer and technical support performance, cloud infrastructure security and operational resilience.

Auditors found no weaknesses, no corrective actions, and no non-conformities. TÜV AUSTRIA characterized Voiso?s management systems as ?well-structured,? noting the maturity and transparency of its compliance protocols.

ISO certifications not only provide operational assurance but also instill confidence in Voiso's global clientele. This trust is crucial as it signifies that the platform adheres to stringent international standards for data security and quality management. For clients worldwide, it means their operations are supported by a reliable and secure infrastructure, enabling them to focus on their core business activities with peace of mind knowing their data and processes are safeguarded and optimized..

ISO/IEC 27001:2022 ensures that sensitive data is safeguarded through industry-leading information security practices, supporting compliance across industries including finance, healthcare, and BPO.

ISO 9001:2015 affirms that Voiso follows globally recognized frameworks for delivering consistent quality, improving processes, and maintaining customer satisfaction.

This is especially critical for enterprises scaling customer engagement operations across borders or integrating Voiso into regulated IT environments.

"Built for reliability, certified for growth" is a core principle at Voiso, reflected in the consistent application of rigorous compliance and quality frameworks across certified operations in both Europe and Asia, ensuring customers in any region benefit from the same security-first, reliability-focused platform.

?Whether you're scaling a 500-agent outbound team or launching a new contact center in a regulated market, Voiso?s ISO certification is a clear sign that your infrastructure is in trusted hands,? added Kalinov.

Voiso has successfully completed its 2025 ISO audit, reaffirming its commitment to high standards. The team's dedication ensured robust processes and systems, validating Voiso's position as a trusted contact center solutions provider. Already preparing for the 2026 audit, Voiso is enhancing systems and optimizing practices to meet evolving compliance requirements. For organizations needing a secure, compliant contact

center solution, Voiso offers personalized consultations to explain its security and regulatory measures, supporting enterprise needs, regulatory approvals, and procurement processes.

About Voiso

Voiso is an AI-powered contact center solution designed to enhance agent productivity, streamline customer engagement, and drive smarter communication at scale. Trusted by teams in over 30 countries, Voiso delivers advanced features such as AI Predictive Dialers, Speech Analytics, Omnichannel Communication, and Real-Time Dashboards, all within a secure and compliant infrastructure.

Learn more at www.voiso.com

###

For more information about Voiso Inc, contact the company here:Voiso IncVoiso+ 1 888 565 8889hello@voiso.com9 Temasek Boulevard, #29-01, Suntec Tower 2, Singapore 038989

Voiso Inc

We started small by building a simple, reliable calling tool. Over time Voiso has become a modern end-to-end cloud contact center software.

Website: https://voiso.com/

Email: hello@voiso.com

Phone: + 1 888 565 8889