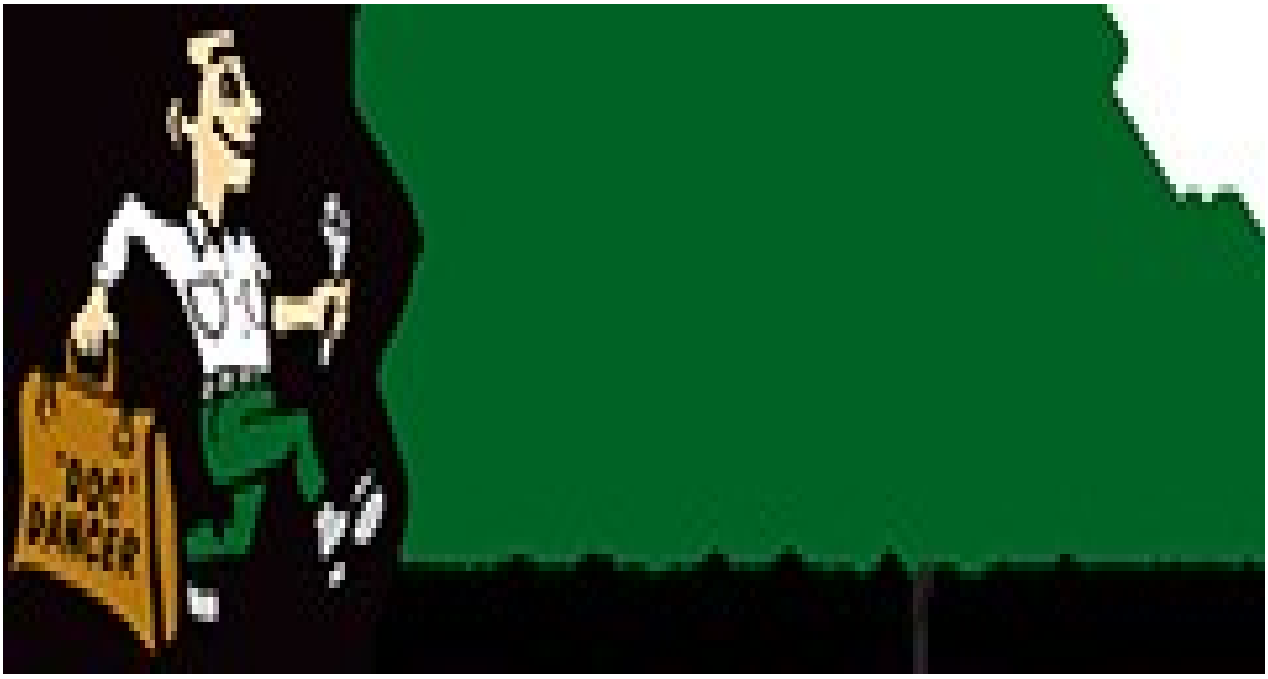


Doc Dancer Expands Service Operations with Addition of AC Repair Offerings

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Fort Wayne, IN - October 09, 2025 -
Doc Dancer has announced the expansion of its operations to include dedicated air conditioning repair services. The decision follows an internal review of seasonal service demand across Allen County, which identified consistent increases in calls for cooling system maintenance and repair.

The company?s service data indicated that many residential and commercial properties in the area experienced recurring air conditioning issues during high-temperature periods. These included reduced cooling performance, system shutdowns, and airflow irregularities. The expansion was designed to address these patterns and to ensure operational coverage for households and businesses as seasonal demand continues to rise.

?Reviewing our service activity over the past several summers showed a clear trend toward increased AC repair requests,? said Steve Biggs, spokesperson for Doc Dancer. ?This expansion reflects those findings.?

As part of the rollout, Doc Dancer has adjusted technician schedules, updated dispatch routes, and equipped service vehicles with the parts and diagnostic tools most frequently used for air conditioning repairs. These

operational updates were structured to reduce delays and improve service availability during peak seasonal demand.

System evaluations conducted during the company?s internal review identified a range of common repair needs. Many calls involved refrigerant issues, electrical component failures, and thermostat calibration problems. Older homes and buildings frequently required service on units that had reached or exceeded their intended lifespan. Newer properties, meanwhile, generated service requests involving performance tuning, airflow balancing, or early maintenance on recently installed systems.

Commercial properties added another dimension to the evaluation. Offices, schools, and small businesses often operate larger systems with more complex zoning and maintenance requirements. Addressing those systems required planning tailored to longer service windows and specialized technician preparation.

To assess the effectiveness of the new AC repair coverage, Doc Dancer is tracking internal performance indicators such as response time, service completion rates, and the frequency of repeat visits. These metrics will be used to determine whether additional resources or process improvements are needed in the future.

Biggs noted that the decision to expand air conditioning repair services is part of an ongoing process to align company operations with observed demand. ?Each community in our service area shows different HVAC usage patterns,? he said. ?Our evaluations indicated that Huntertown was among the areas where AC service requests were increasing most steadily.?

The assessment also took into account seasonal weather variations common to northeastern Indiana. Summers in the region often bring periods of high heat and humidity, conditions that place additional strain on cooling systems. The resulting uptick in repair requests has made AC service an essential part of maintaining operational reliability for both residential and commercial properties.

Housing age and infrastructure diversity within the community further shaped the company?s approach. Many homes built in previous decades contain systems that now require ongoing repair or replacement, while newer developments generate a different set of service calls focused on optimization and preventive maintenance. This combination of factors reinforced the need for expanded coverage.

The rollout of AC repair services in Huntertown represents one phase of Doc Dancer?s broader review of operational priorities across northeastern Indiana. Similar evaluations are underway in other nearby communities, with further adjustments expected based on the outcomes of current service monitoring.

By basing decisions on service data, system performance patterns, and technician reports, Doc Dancer continues to refine its operational planning and resource allocation. The addition of dedicated air conditioning

repair coverage is one component of that process, ensuring that service capabilities are matched to the conditions and infrastructure present within each community.

The expansion reflects a commitment to maintaining consistent HVAC service availability across all seasons, supporting the needs of households and commercial clients as environmental and infrastructure factors evolve over time.

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Doc Dancer, Inc.

"Doc" Dancer Heating & Air has proudly provided Fort Wayne area residents with high-quality heating, air conditioning, and indoor air quality services since 1946. Over the years, we've grown to become one of the most trusted HVAC companies in the region.

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