



General Mortgage Capital Corporation

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General Mortgage Capital Corporation Launches GMCC MLO Academy and AI Suite, Unveiling "AI Advisor" App as Cornerstone

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BURLINGAME, CA ? July 30, 2025 ? In a strategic move set to redefine professional development in the mortgage industry, General Mortgage Capital Corporation (GMCC), a leading national direct mortgage lender, today announced the landmark launch of GMCC MLO Academy and its powerful technology counterpart, GMCC AI Suite. Spearheading this initiative is the release of the proprietary GMCC AI Advisor (beta) mobile application, the first of many tools within this comprehensive new ecosystem.

This launch directly addresses the mounting pressures within the modern mortgage landscape. With ever-shifting regulations, increasingly complex loan products, and intense market competition, the need for rapid, accurate, and continuous education for Mortgage Loan Officers (MLOs) has never been more critical. GMCC's new ecosystem is designed to replace outdated, fragmented training methods with a holistic, technology-driven approach, establishing a new standard for MLO empowerment and operational excellence.

GMCC MLO Academy serves as a multi-faceted educational framework, meticulously designed to accelerate the journey from novice to expert. Accessible primarily through the new AI Advisor app, the Academy

provides a structured, career-long curriculum. For new hires, a detailed 90-day onboarding roadmap covers everything from product mastery and process proficiency to compliance confidence, ensuring a consistent and thorough grounding in GMCC's standards. This blended learning environment combines a vast library of on-demand training videos for self-paced study with a calendar of live, weekly sessions led by seasoned industry veterans. This synergy allows MLOs to learn foundational knowledge at their convenience and then deepen their understanding through interactive, collaborative discussion and Q&A.

A cornerstone of the Academy is the dynamic "Hot Programs" section, a real-time dashboard showcasing GMCC's most competitive mortgage products and up-to-the-minute rates. This feature moves beyond simple information delivery, acting as a strategic tool that gives MLOs a decisive speed-to-market advantage, enabling them to structure the most compelling and accurate offers for their clients instantly.

Powering the practical application of this knowledge is GMCC AI Suite, the company's commitment to deploying cutting-edge technology to maximize MLO efficiency. The suite's flagship tool, the AI assistant embedded within the Advisor app, functions as a 24/7 virtual mentor. Trained on GMCC's entire institutional playbook, it eliminates guesswork and reduces time-consuming calls to underwriters by providing instant, conversational answers to complex, situational questions. An MLO can ask, "What are the specific DTI requirements for the GMCC Thunder jumbo program for a property in Florida?" and receive a precise, actionable answer in seconds. Furthermore, the AI actively reinforces learning by presenting MLOs with simulated real-world client scenarios, testing their ability to apply knowledge under pressure and building true situational fluency.

"Our philosophy is simple: our people are our most valuable asset, and their expertise is our greatest competitive advantage," said Raymond Chou, CEO of General Mortgage Capital Corporation. "GMCC MLO Academy builds that foundation of expertise, while GMCC AI Suite provides the advanced tools to apply that knowledge with unparalleled speed and precision. We are creating an ecosystem where every MLO, regardless of their tenure, is empowered to perform with the confidence of a seasoned professional. This is a profound investment in their careers and their success, which we know will translate directly into a faster, smoother, and more reliable experience for the clients and partners who place their trust in us. This initiative fosters a culture of continuous learning that will define the next generation of mortgage leaders at GMCC."

Founded in 2005 and headquartered in Burlingame, California, General Mortgage Capital Corporation is a premier direct mortgage lender licensed in 49 states. Specializing in Prime Jumbo, Non-QM, and Agency mortgage loans, GMCC is fundamentally committed to providing a transparent, efficient, and client-focused mortgage process. The company and its expansive team of over 600 loan officers are built on a culture of honesty, integrity, and exceptional service. This commitment to service is now further enhanced by the company's investment in industry-leading training and technology, ensuring its professionals are the best-equipped in the nation to deliver sound financial advice and build lasting relationships. For more

information or to explore mortgage options, please visit [marketing.gmccloan.com](https://www.gmccloan.com).

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General Mortgage Capital Corporation (GMCC) is a licensed Mortgage Lender and Broker specialized in offering competitive programs and mortgage solutions for people who are looking for home loan.

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