



## **Balkan Sewer & Water Main Wins Hero Award at OHS Conference**

*August 27, 2025*

New York, New York - August 27, 2025 - PRESSADVANTAGE -

Last week marked a significant milestone for Oncourse Home Solutions (OHS) as they hosted their inaugural conference in the vibrant city of West Palm Beach, Florida. This gathering brought together industry leaders, contractors, and community stakeholders from across the nation, creating an atmosphere buzzing with excitement and collaboration. The highlight of the event was the much-anticipated recognition of the best-performing contractors, with awards presented to those who have demonstrated outstanding dedication and skill in their respective regions. Among the distinguished recipients, Balkan Sewer and Water Main Service from New York City stood out, proudly receiving the prestigious Hero Award.

The selection process was no small feat for OHS, which had an extensive list of contractors to evaluate. The decision was made with great care and consideration, particularly given the fierce competition within the New York City market. With countless plumbing and sewer service providers vying for prominence, the choice of Balkan Sewer and Water as the top performer carries substantial weight. This recognition underscores their exceptional ability to rise above the crowded field, a testament to their unwavering commitment to excellence.

OHS took the opportunity to lavish praise on Balkan's contributions, stating, "Balkan has consistently demonstrated exceptional performance, surpassing all his peers in his class. His technical acumen has been instrumental in addressing and resolving complex issues within our complex market, leading to a significant increase in his Customer Satisfaction (CSAT) scores. Balkan's proactive approach ensures that any identified problems are swiftly and effectively managed, resulting in consistently favorable outcomes. His dedication, expertise, and quick problem-solving abilities make him a standout candidate for this prestigious award." This glowing endorsement reflects the high regard in which Balkan is held, not only by OHS but also by the customers they serve.

Working in the unpredictable and fast-paced environment of New York City is no easy task. The city's diverse and demanding clientele expect prompt, reliable service, with issues addressed without hesitation. Balkan Sewer and Water has met these lofty standards time and time again, earning a reputation as a trusted leader in the plumbing industry. Their expertise in unraveling complex sewer, water main, and drain issues, coupled with their ability to deliver real, lasting solutions, has cemented their status as a superstar in New York City and a valued member of the OHS network. For residents and businesses facing plumbing challenges, Balkan's proven track record makes them the go-to choice for professional, dependable service.

The OHS conference was more than just an awards ceremony; it was a celebration of hard work, innovation, and the vital role of community-based contractors. Held to facilitate the exchange of ideas, honor achievements, and recognize individuals and companies providing true value to the communities they serve, the event fostered a spirit of camaraderie and inspiration. In Balkan's case, their recognition with the Hero Award is a well-deserved acknowledgment of the diligent efforts they have put forth long before this moment. Their work speaks volumes through the satisfaction and trust they have earned from countless customers across the region.

Balkan Sewer and Water Main Service, a family-owned business with over 70 years of experience, continues to set the standard for plumbing excellence in New York City and Queens. Specializing in sewer and water main services, as well as drain cleaning, they offer a comprehensive range of solutions, including hydro-jetting, HD camera inspections, and emergency repairs. Available 24/7 with a 4-hour response guarantee, Balkan ensures that no plumbing issue is too big or too small to handle. Their A+ rating from the Better Business Bureau and stellar reviews on platforms like Google (5.0 from 491 reviews) and Yelp (4.0 from 96 reviews) further highlight their commitment to customer satisfaction.

Looking ahead, Balkan's receipt of the Hero Award is not just a moment of pride but a promise of continued excellence. Their impact is felt one satisfied customer at a time, as they tackle the unique challenges of urban

plumbing with skill and dedication. For anyone in need of reliable plumbing services in New York City or Queens, Balkan Sewer and Water Main Service stands out as the most trustworthy and experienced provider. Interested parties can reach them at (718) 849-0900 (English), (718) 943-5720 (Español), or via email at TeamBalkan@balkanplumbing.com, located at 130-01 Jamaica Avenue, Richmond Hill, NY 11418. Here?s to Balkan?celebrating their past achievements and anticipating the continued positive influence they will bring to the community.

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For more information about Balkan Sewer and Water Main Service, contact the company here: Balkan Sewer and Water Main Service David Balkan (718) 849-0900 TeamBalkan@balkanplumbing.com 130-01 Jamaica Ave Jamaica, NY 11418

## **Balkan Sewer and Water Main Service**

*Founded in 1952, Balkan Sewer and Water Main Service is New York City?s largest and most trusted plumber in NYC. Our services include sewer and water main repair, replacement, installations, emergency services, and DEP violation resolution.*

Website: <https://www.balkanplumbing.com/>

Email: TeamBalkan@balkanplumbing.com

Phone: (718) 849-0900

