

Voiso Recognized as Leader in G2 Awards for Fall 2025

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SINGAPORE, SG - September 11, 2025 -
Voiso, the AI-powered contact center platform trusted by global enterprises, has been recognized with five G2 Fall 2025 Awards, marking its first-ever appearance in the industry?s most influential software rankings. The company earned badges across multiple categories, including Leader status in Mid-Market Speech Analytics and top performance in VoIP and call tracking.

These honors are based entirely on verified customer reviews submitted to G2, the world?s largest software marketplace. Each quarter, G2 analyzes thousands of ratings and testimonials to rank technology providers based on customer satisfaction, platform performance, and product-market fit.

Voiso?s awards include Leader ? Mid-Market (Speech Analytics), Regional Leader ? Mid-Market Asia Pacific (Speech Analytics), High Performer ? Mid-Market Asia (Speech Analytics), High Performer ? Outbound Call Tracking, and High Performer ? VoIP Providers.

?G2 awards carry weight because they reflect the real experiences of our customers,? said Martin Kalinov, Chief Marketing Officer at Voiso. ?We are proud that businesses using Voiso every day have rated our

platform highly enough to earn this recognition across multiple categories and regions. This confirms that our technology is not only innovative but deeply valuable to our clients? operations.?

G2?s ranking methodology is driven by authentic customer feedback, not paid promotion or editorial panels. Each badge reflects positive reviews from professionals actively using the platform in live business environments. For Voiso, this recognition underscores growing traction in areas like speech analytics, outbound sales enablement, and global telephony infrastructure.

Voiso?s recognition as a Leader in Mid-Market Speech Analytics highlights its strength in delivering AI-powered insights to contact center teams. The platform?s real-time transcription, sentiment tracking, and call performance metrics help managers coach agents more effectively and uncover trends that drive better outcomes.

The High Performer badge for Outbound Call Tracking reflects Voiso?s ability to help sales and customer success teams optimize campaign execution, track results, and improve conversion rates. With advanced dialer technology and CRM integrations, the platform supports high-frequency engagement while maintaining visibility and control.

Voiso also earned a High Performer distinction among VoIP providers, validating the platform?s enterprise-grade voice infrastructure. Customers across industries rely on Voiso for global call quality, low-latency routing, and robust compliance features.

Regional Growth Across Asia Pacific is established now, with three of the five badges linked to mid-market performance in Asia and Asia Pacific, the awards signal Voiso?s growing momentum in some of the world?s fastest-scaling markets. As demand for multilingual, flexible, and scalable contact center solutions rises, Voiso continues to expand its presence across the region.

The company?s recent licensing in Singapore and growing partner network across APAC have reinforced its reputation as a trusted provider for businesses operating in regulated, multi-market environments.

Customers consistently highlight Voiso's value through recurring themes in G2 reviews, including ease of use with fast onboarding, intuitive interfaces, and simplified team training; AI capabilities providing real-time speech analytics for insightful data; reliability with consistent voice performance and platform uptime across regions; and responsive, knowledgeable support prioritizing customer success.

One reviewer from a mid-market firm noted, ?Having everything for voice, chat, SMS and messaging in one place is just what we require. Customers are able to start talking to the company on one channel and then switch to another without any problems.?

?These awards are a direct reflection of the trust our customers place in Voiso every day,? said Andreas Gregoras, Head of Brand and PR at Voiso. ?It reinforces our belief that building products around clarity, empathy, and performance will always win the confidence of the market.?

This marks the first time Voiso has received recognition from G2. For the company, it signals a shift from being a challenger brand to an established partner in the contact center as a service (CCaaS) space.

?These awards validate the trust our customers have placed in us and the results they are achieving with our platform,? Kalinov added. ?They also affirm our strategy of combining advanced AI with user-first simplicity and global reach.?

Voiso?s product roadmap includes further enhancements in coaching automation, predictive analytics, and deeper integrations with CRM and messaging platforms. The company remains focused on helping contact centers operate with more intelligence, agility, and human connection.

About Voiso

Voiso is an AI-powered contact center platform built for high-performance sales and support teams. With features including predictive dialing, speech analytics, omnichannel engagement, global VoIP, and CRM integration, Voiso simplifies complex operations while scaling customer engagement worldwide. The platform is trusted by organizations across fintech, e-commerce, BPO, and technology sectors.

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Voiso Inc

We started small by building a simple, reliable calling tool. Over time Voiso has become a modern end-to-end cloud contact center software.

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