Dentistry First Recognised for Patient Feedback as Clinic Marks Review Milestone

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Mooloolaba, QLD - September 24, 2025 -
Dentistry First, a dental clinic based in Mooloolaba, has announced that it has surpassed a significant milestone with a growing number of patient reviews, highlighting its role as a provider of dental care on the Sunshine Coast. The recognition reflects the clinic?s standing in the community and the emphasis it places on preventive, restorative, and prosthodontic dentistry.

Since opening in 2021, Dentistry First has built its operations on a prevention-first approach to oral healthcare. The clinic offers a full range of services that extend from routine dental examinations to advanced prosthodontic procedures. Principal dentist Dr. Jason Phan, who holds a Master of Clinical Dentistry in Fixed and Removable Prosthodontics from King?s College London, has guided the practice?s growth with an emphasis on integrating advanced clinical expertise into an accessible and community-based care model.

The reviews milestone marks an important development in the practice?s relationship with the Sunshine Coast community. Feedback from patients has consistently acknowledged the clinic?s emphasis on combining precision with communication, reinforcing its reputation as a provider that prioritises both technical standards and patient understanding. The volume of reviews reflects the increasing engagement between local households and Dentistry First, coinciding with broader trends in the region where demand for healthcare providers has grown alongside population increases.

?Earning positive feedback from patients is one of the strongest indicators that the clinic is fulfilling its mission,? said Dr. Jason Phan, principal dentist and owner of Dentistry First. ?Dentistry is not just about clinical outcomes but about ensuring patients feel supported, informed, and confident in their care. The reviews we receive represent the trust that families and individuals place in Dentistry First, and that trust is something we value deeply.?

The Sunshine Coast has been one of Queensland?s fastest-growing regions, with residential development

contributing to rising demand for both medical and dental services. Dentistry First?s position in Mooloolaba allows it to serve nearby communities including Buderim, Mons, Sippy Downs, and Alexandra Headland. The clinic?s accessible location has enabled a broad demographic of patients to seek care, ranging from families with young children to adults requiring complex restorative work.

Patient feedback has also highlighted the breadth of services available under one practice. Dentistry First offers general dentistry, cosmetic procedures such as whitening and veneers, and prosthodontic treatments including crowns, bridges, dentures, and implants. This wide service scope allows patients to access both preventive care and advanced interventions without needing to move between multiple providers. The recognition from reviews reflects this combination of range and depth in dental care.

In addition to clinical treatments, the practice has invested in diagnostic technology, including digital imaging and modern charting methods. These tools have been recognised by patients for improving transparency and facilitating clearer explanations of treatment plans. Feedback often refers to the value of having procedures and outcomes explained in detail, which contributes to patient confidence and understanding.

The milestone also reflects the contributions of Dentistry First?s growing team. With the recent addition of clinicians such as Dr. Calvin Kundi, who brings international experience from London, the practice has expanded its capacity to meet rising demand while maintaining continuity of care. This expansion has allowed Dentistry First to increase its appointment availability and serve more residents from across the region.

Reviews frequently note the practice?s focus on preventive dentistry, an area that has been central to its philosophy since establishment. Preventive care, including routine check-ups and patient education, is regarded by Dentistry First as a way to reduce the need for invasive treatments. The milestone in community feedback confirms that this approach resonates with patients who value both immediate outcomes and long-term oral health.

?Dentistry First has always emphasised the importance of prevention before treatment,? Dr. Jason Phan said. ?The fact that patients have recognised and appreciated this through their feedback demonstrates that our philosophy is not just a clinical model but a practical approach that benefits the community.?

The significance of the reviews milestone extends beyond the practice itself. It provides insight into broader community healthcare expectations on the Sunshine Coast, where transparency, trust, and accessibility are increasingly central to patient decision-making. The detail contained in many of the reviews, ranging from commentary on preventive care to acknowledgement of communication practices, reflects a demand for healthcare providers that balance clinical precision with patient engagement.

Dentistry First?s growth has paralleled regional development across the Sunshine Coast, where expanding

residential areas have required providers to adapt quickly. By focusing on prevention, education, and prosthodontic expertise, the practice has positioned itself as a key contributor to the local healthcare network. The reviews milestone demonstrates that these efforts have been recognised by the very households the clinic serves.

As Dentistry First continues to expand, patient feedback is expected to remain an important part of its direction. The clinic considers reviews not only as recognition but also as responsibility, guiding future development in both services and communication practices. This approach ensures that growth is aligned with community needs and expectations.

Reflecting on the milestone, Dr. Jason Phan added, ?The feedback we receive keeps us grounded and focused on what matters most: patient well-being. It is rewarding to see our team recognised for their efforts, and these reviews motivate us to keep improving, learning, and supporting the oral health of the Sunshine Coast community.?

The reviews milestone signals a notable moment for Dentistry First, underscoring the connection between professional care and community trust. In a region characterised by population growth and rising healthcare demand, Dentistry First?s recognition through patient feedback illustrates the role of local providers in delivering both clinical outcomes and long-term reassurance for families.

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Dentistry First

Led by Dr. Jason Phan, who holds a Master of Clinical Dentistry in Prosthodontics from King?s College London, the clinic provides services such as dental check-ups, periodontal treatment, fillings, dentures, implants, and cosmetic dentistry.

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