Kansas City Woman-Owned Appliance Repair Company Achieves Rare 4.9-Star Rating with Over 3,400 Google Reviews

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KANSAS CITY, MO - September 23, 2025 -
Able Appliance Repair, a woman-owned appliance repair service operating in the Kansas City metropolitan area since 1983, has reached a significant customer satisfaction milestone by accumulating over 3,400 positive Google reviews while maintaining an exceptional 4.9-star average rating. This achievement places the company among the highest-rated appliance repair services in the Midwest, demonstrating four decades of consistent service excellence in a traditionally male-dominated industry.

The milestone represents more than just numbers for the Kansas City-based appliance repair company, which services both residential and commercial customers across more than 50 communities throughout Missouri and Kansas. In an industry where the average Google rating for appliance repair services typically ranges between 3.5 and 4.2 stars, Able Appliance Repair's sustained 4.9-star rating with such a substantial volume of reviews indicates an exceptional level of customer satisfaction and trust built over 41 years of operation.

"We have a long standing reputation of honest, fair, upfront pricing and a superior customer service department," said Vicki Haynes, Owner of Able Appliance Repair. "We are honored to be a part of the Kansas City community. We look forward to providing continued service for years to come."

The company's success becomes even more notable considering its position as a woman-owned business in the appliance repair industry, where female ownership represents less than 3% of companies nationwide according to industry statistics. Able Appliance Repair has successfully competed and thrived in this predominantly male field by focusing on transparent pricing, professional service, and comprehensive expertise across 26 major appliance brands including GE, KitchenAid, Bosch, Samsung, LG, Whirlpool, and Sub-Zero.

Customer reviews consistently highlight the company's rapid response times, technical expertise, and professional service approach. Gregory Bedrosian, a recent customer, shared in his Google review: "Our technician was superb! Knowledgeable and efficient, he was able to diagnose our issue with the refrigerator and repair it quickly. [He] willingly shared his years of experience on common issues and also how to properly maintain standard appliances."

Another satisfied customer, Ray Pettigrew, emphasized the company's efficiency and value in his review: "Refrigerator stopped working so I called Able Appliance Repair. The tech came out the next morning. Diagnosed the issue and ordered the part. Part was installed two days later and my refrigerator works great. Very reasonable price. Great service. Friendly tech. Highly recommend!!"

The achievement comes at a time when reliable appliance repair services have become increasingly critical for Kansas City area residents facing supply chain challenges and rising appliance replacement costs. With new appliance prices increasing by an average of 12% over the past two years and delivery delays extending to several weeks or months, professional repair services have become an essential alternative for maintaining household functionality.

Able Appliance Repair's extensive service area encompasses major communities throughout the Kansas City metropolitan region, including Overland Park, Olathe, Independence, Lee's Summit, Blue Springs, Liberty, and Gladstone in Missouri, as well as Lenexa, Shawnee, Prairie Village, and Mission in Kansas. The company's technicians provide repair services for all major household appliances including refrigerators, washers, dryers, dishwashers, ovens, ranges, and microwaves.

The company's commitment to maintaining high service standards across such an extensive service territory while servicing 26 different appliance brands demonstrates the organizational capability and technical expertise required to achieve and maintain such consistently positive customer feedback. Each technician undergoes continuous training to stay current with evolving appliance technologies and repair techniques across multiple manufacturers' product lines.

Industry analysts note that achieving over 3,000 positive reviews with a rating above 4.5 stars represents a significant business accomplishment, particularly in the service industry where customers are statistically more likely to leave reviews following negative experiences. The combination of volume and consistency in Able Appliance Repair's reviews suggests a systematic approach to customer satisfaction that extends beyond individual service calls to encompass the entire customer experience from initial contact through service completion.

For Kansas City area residents seeking appliance repair services, the company's proven track record offers assurance of reliable, professional service backed by four decades of local operation and thousands of satisfied customers. As appliances become increasingly complex and specialized, having access to experienced technicians familiar with multiple brands and models becomes crucial for effective and economical repairs.

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For more information about Able Appliance Repair, contact the company here:able appliance repairVicki Haynes(913) 543-0799ablecooling@yahoo.com1420 NW Vivion Rd, Suite 111, Kansas City, MO 64118


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Able Appliance Repair

We are not just another appliance company, Able Appliance is proven and time tested. Established in 1983, We have a long standing reputation of honest, fair, upfront pricing and a superior customer service department.

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