Schebler Heating and Air Expands Service Capabilities Following Regional Heating Assessment

October 23, 2025

Riverdale, Iowa - October 23, 2025 -
Schebler Heating and Air has announced adjustments to its service operations following an internal review of heating-related requests across Eastern Iowa. The company?s evaluation identified Davenport as an area where furnace repair demand has remained consistently elevated, prompting the introduction of additional technician coverage and logistical support to address those needs.

The decision follows a detailed analysis of service call records, equipment types, and system age profiles across the Quad Cities. The data showed that Davenport generated a higher volume of heating-related calls than surrounding communities, with requests distributed across both residential and commercial sectors.

?Service data from recent years indicated that Davenport experienced the most frequent furnace-related calls within our service area,? said Lance McDanel, spokesperson for Schebler Heating and Air. ?The adjustments we?ve made are based on those findings.?

Operational changes include reallocating technician schedules to improve appointment availability, adjusting dispatch routes for efficiency, and ensuring service vehicles are stocked with components most often

required for furnace repair. These changes were designed to align technician resources with the most common repair scenarios identified in Davenport properties.

Analysis of service requests revealed a range of recurring furnace issues. In residential settings, older systems were more likely to exhibit ignition problems, inconsistent heating, or frequent cycling. Homes built during mid-century development periods often contained equipment operating beyond its intended service life, contributing to an increase in repair frequency. Newer homes, by contrast, tended to generate calls associated with airflow concerns, thermostat calibration, and early-stage component maintenance.

Commercial facilities added another dimension to the evaluation. Offices, schools, and retail buildings typically rely on larger and more complex systems, many of which require zoning adjustments or control system diagnostics. These requests often involved extended service appointments and additional preparation due to system capacity and configuration differences.

To evaluate the impact of these operational changes, Schebler Heating and Air is tracking several internal performance indicators, including response times, appointment completion rates, and the need for follow-up visits. These metrics will be reviewed periodically to determine whether additional adjustments are required as the company continues to refine its approach.

McDanel explained that Davenport?s combination of housing age, commercial density, and seasonal temperature shifts contributed to the decision. ?The data from Davenport showed that service needs were distributed across different system types and property categories,? he said. ?That made it clear that expanded coverage was warranted.?

Environmental conditions were also factored into the review. The region?s cold winters create predictable increases in furnace operation time, which can lead to higher service demand during peak heating months. The review also noted that transitions between heating and cooling seasons contribute to fluctuations in system performance, particularly for equipment nearing the end of its functional lifespan.

Davenport?s varied housing stock played a key role in shaping the outcome of the review. Historic and older neighborhoods generated repair requests tied to long-term wear, while newer developments contributed service calls linked to installation adjustments and preventive maintenance. This combination of infrastructure types underscored the need for adaptable service coverage.

The expansion of furnace repair services in Davenport forms part of a broader effort by Schebler Heating and Air to align service operations with local demand across Eastern Iowa. Similar evaluations are underway in neighboring cities, with particular attention to areas where heating-related service requests have been most frequent.

By basing operational decisions on measurable data such as call volume, technician workload, and system condition trends, the company continues to refine its service strategy for the region. The adjustments implemented in Davenport represent one stage in a broader, ongoing process to adapt resources and improve operational efficiency in communities with diverse heating infrastructure.

The company has indicated that this review process will remain continuous as additional data is collected during future heating seasons. Findings from the Davenport expansion will be used to inform upcoming operational decisions across the Quad Cities and surrounding areas, ensuring that service availability remains responsive to documented community needs.

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Schebler Heating and Air

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