



## **Schebler Heating and Air Adjusts Regional Operations Following Service Review**

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Schebler Heating and Air has announced operational adjustments to expand HVAC service coverage following a review of heating, cooling, and ventilation needs in the region. The decision is based on internal service data that indicated increased demand across both residential and commercial properties in and around Clinton.

The review identified a steady rise in repair and maintenance requests from the area, driven by a combination of older housing stock, commercial development, and newer construction. Each segment of the community contributed distinct patterns of service needs, with older systems generating repair calls and newer installations requiring calibration and maintenance checks.

"Service activity in this area has grown consistently over the past several reporting cycles," said Lance McDanel, spokesperson for Schebler Heating and Air. "The adjustments we made reflect what our data showed about demand distribution and system conditions."

The operational changes include updated technician scheduling, modified dispatch routes, and vehicle

preparation to ensure that commonly used HVAC components and diagnostic tools are available on-site. These updates were designed to reduce service delays and improve coverage during peak demand periods.

Heating-related service calls from the region often involved furnaces reaching or exceeding their expected operational lifespan, leading to reduced efficiency and intermittent heating performance. Cooling system calls, which increase during summer months, commonly addressed issues such as airflow restrictions, refrigerant concerns, and general maintenance for air conditioning units. Ventilation-related work was less frequent but typically involved balancing airflow in multi-room buildings and verifying air quality in commercial settings.

Commercial properties presented a distinct category of service demand. Offices, retail locations, and multi-use buildings often require zoning systems and larger-scale maintenance plans. These systems necessitate a different logistical approach compared to single-family residential properties, including specialized technician preparation and longer service appointments.

To measure the impact of these operational adjustments, Schebler Heating and Air is monitoring several performance indicators. Among these are average response times, first-visit service completion rates, and the frequency of repeat appointments. The collected data will be used to assess whether additional refinements are needed as service operations expand.

McDanel explained that the approach taken in this expansion reflects an emphasis on data-informed decision-making. "Our planning process relies heavily on tracking system age, seasonal repair trends, and service volumes," he said. "The findings from Clinton helped shape how we organize resources throughout Eastern Iowa."

The review also highlighted how infrastructure age influences HVAC performance. Many of Clinton's long-established neighborhoods include properties built during earlier periods of regional growth, often containing original or outdated systems requiring continued maintenance. Meanwhile, newer residential and commercial developments contributed a different service profile, characterized by preventive maintenance calls and early-life system adjustments.

Environmental factors played a secondary role in the review. Seasonal temperature swings typical of the upper Midwest create alternating peaks in heating and cooling demand, requiring sustained technician availability throughout the year. This climate variability, combined with system age diversity, supported the decision to strengthen service coverage in the area.

The expansion of HVAC service operations in Clinton is one part of Schebler Heating and Air's broader effort to align resources with actual service data. Similar evaluations are underway in nearby communities, with

each review focused on identifying where increased technician coverage or logistical changes would provide the greatest operational impact.

Clinton's combination of older infrastructure, modern developments, and growing commercial spaces made it a focal point for this round of adjustments. The changes implemented there will serve as a reference model for evaluating future service expansions across Eastern Iowa.

By using community-specific data and operational analysis, Schebler Heating and Air continues to refine its approach to service planning. The updates to HVAC coverage in the Clinton area represent one step in a continuing process of ensuring that regional operations reflect the real conditions, system profiles, and service needs found throughout the company's service footprint.

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### **Schebler Heating and Air**

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