

Pilgrim Pest Professionals Completes Training at PestWorld 2025

October 29, 2025

Plymouth, Massachusetts - October 29, 2025 -
Pilgrim Pest Professionals today announced that members of its field and management team attended PestWorld 2025 in Orlando, an industry conference organized by the National Pest Management Association (NPMA) featuring multi-day technical education, business sessions, and an exhibit hall focused on new tools and research. The event took place October 21?24 at the Marriott Orlando World Center and is widely recognized as the pest management industry?s largest annual gathering.

Attendance at PestWorld is part of the company?s ongoing training program to keep technicians and managers current on regulatory updates, treatment protocols, and emerging best practices in wildlife and structural pest management. According to NPMA, PestWorld typically draws approximately 3,500?3,750 professionals from across the globe and hosts 200?250 exhibiting companies, providing a concentrated forum for learning and vendor consultation in a single setting.

?Customers expect accurate identification, safe application methods, and solutions that reflect the latest

science,? said Daniel Forand, Owner/President of Pilgrim Pest Professionals. ?Participating in PestWorld allows our team to validate what we?re doing well, refine where we can improve, and bring home practical updates we can implement on service routes and wildlife calls immediately.?

This year?s conference included technical tracks, business operations sessions, and opportunities to meet with researchers and suppliers. NPMA notes that over 90 percent of attendees have buying influence or decision-making authority, which concentrates discussions on standards, equipment, and methods that can be deployed at scale. For a regional firm, that exposure shortens the cycle between innovation and day-to-day service.

The exhibit hall featured more than 200 vendors demonstrating monitoring technology, exclusion materials, application equipment, and digital tools for documentation and customer communication. In addition to product demonstrations, PestWorld programming opened NPMA board, council, and committee meetings to attendees, inviting input that helps shape industry practices for the coming year.

Pilgrim Pest Professionals positions annual conference participation as a complement to its internal training and licensing requirements. The company reports that post-conference reviews will inform updates to inspection checklists, safety protocols, and continuing education plans for technicians and wildlife specialists. The objective is to translate conference insights into field-ready steps that improve accuracy in assessments, reduce callbacks, and align with regulatory guidance.
?Education is not a one-time event in this field,? Forand added. ?Pests adapt, building materials change, and customer expectations evolve. Our responsibility is to verify our methods against current research and peer experience so that our community receives service that is both effective and responsible.?

PestWorld?s concentration of owners, managers, technicians, educators, and suppliers creates an environment where regional firms can compare approaches with national operators and university experts in a structured, neutral setting. For a local service provider, that perspective supports decisions on equipment selection, exclusion strategies, and documentation practices that meet industry benchmarks while reflecting local conditions in New England.

Pilgrim Pest Professionals is a family-owned company based in Plymouth, Massachusetts, providing residential and commercial pest control and wildlife services. The firm emphasizes licensure, insurance, and continuing education for all field staff, with customer service that prioritizes careful inspection, clear communication, and adherence to safety standards. The company serves communities across Plymouth, Barnstable, Bristol, and Norfolk counties, delivering seasonal prevention, targeted treatments, and humane wildlife exclusion. More information about the company is available on their website. Details about the NPMA

conference can be found on the PestWorld 2025 event page.

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Pilgrim Pest Professionals Inc.

Pilgrim Pest Professionals is Plymouth, MA's trusted, family-owned pest control and wildlife removal company. Licensed, insured, and available 24/7 to protect South Shore properties with reliable inspection, treatment, and prevention.

Website:

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