

Gateway Restoration Emphasizes IICRC Certification Standards for Phoenix Area Water Damage Services

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Gateway Restoration, a Phoenix and Chandler-based restoration company, highlights the importance of IICRC certification standards in delivering professional water damage restoration services to residential and commercial properties throughout the Phoenix metropolitan area.

The Institute of Inspection, Cleaning and Restoration Certification (IICRC) sets global standards for the restoration industry, ensuring that certified professionals follow best practices for water extraction, structural drying, and damage mitigation. Gateway Restoration maintains these certification standards across its comprehensive service offerings, which include water damage restoration, emergency plumbing, mold remediation, fire and smoke restoration, and asbestos abatement.

"IICRC certification represents more than just technical knowledge; it demonstrates our commitment to following industry-recognized standards that protect both property and health," said Danjee Moser, Operations Director at Gateway Restoration. "When property owners face water damage or other disasters,

they need assurance that restoration professionals understand the science behind proper drying techniques, microbial growth prevention, and structural integrity assessment."

The company serves numerous communities across the Phoenix area, including Mesa, Chandler, Scottsdale, Tempe, Glendale, Queen Creek, San Tan Valley, and surrounding municipalities. With 24-hour availability and an average response time of under 60 minutes for true emergencies, the restoration team addresses situations ranging from burst pipes and appliance failures to extensive flood damage and sewage backups.

Water damage incidents require immediate professional attention to prevent secondary damage such as mold growth, structural deterioration, and compromised indoor air quality. The IICRC certification process ensures technicians understand moisture detection, psychrometry, and the proper use of specialized drying equipment. This technical expertise proves particularly crucial in Arizona's climate, where rapid temperature changes and monsoon seasons can create unique moisture challenges.

Beyond water damage restoration, Gateway Restoration provides emergency plumbing services including leak detection, drain cleaning, slab leak repair, and water line maintenance. The integration of plumbing expertise with restoration capabilities allows the company to address both the source of water damage and its consequences, streamlining the recovery process for property owners.

"Property damage extends beyond physical structures; it disrupts lives and businesses," added Moser. "Our IICRC-certified technicians understand the urgency of restoration work and the importance of clear communication throughout the process, including assistance with insurance documentation and claims processing."

The company maintains an A+ rating with the Better Business Bureau and has earned over 120 five-star customer reviews. Gateway Restoration also handles specialized restoration needs including storm damage, accident reconstruction, and commercial property restoration, applying IICRC standards across all service categories.

Gateway Restoration has served the Phoenix metropolitan area for over a decade, specializing in water extraction, structural drying, and comprehensive property restoration services. The company maintains IICRC certification standards and offers direct insurance billing to streamline the restoration process for both residential and commercial clients.

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Gateway Restoration

Gateway Restoration has served Chandler, AZ for 9+ years, specializing in water, fire & mold restoration. Our licensed, IICRC-certified team provides 24/7 emergency services, restoring property, peace of mind & minimizing disaster heartache.

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