Emerald Heating & Cooling Announces Expanded Service Coverage Across Western New York Communities

November 20, 2025

DEPEW, NY - November 20, 2025 -
Emerald Heating & Cooling, a family-owned HVAC service provider established in 2000, announces comprehensive heating and cooling services now available to over 30 communities throughout Erie County and Western New York. The company continues its mission of providing reliable comfort solutions while maintaining its founding philosophy of seamless, professional service delivery.

Founded by Marty and Carrie Sheehan, the company has built its reputation on a unique service approach inspired by the metaphor of a duck on water - maintaining grace and control on the surface while working diligently beneath. This philosophy has guided the company's operations for more than two decades, influencing everything from customer interactions to technical service delivery.

"Our approach to HVAC service has always been about making complex situations simple for our customers," said Carrie Sheehan of Emerald Heating & Cooling. "When heating or cooling systems fail, homeowners need swift, reliable solutions without unnecessary complications. That's exactly what we deliver to every community we serve."

As an established HVAC contractor in Depew New York, the company provides comprehensive heating services including furnace repair, installation, and maintenance, along with specialized boiler services for both traditional and steam systems. The cooling division handles air conditioning repairs, maintenance, and complete system replacements, including modern ductless mini-split installations that offer enhanced energy efficiency and zone control capabilities.

Beyond traditional heating and cooling services, the company has expanded its offerings to address indoor air quality concerns. These services include duct sealing and repair, air cleaner installations, UV air

sanitizers, and advanced filtration systems. The company also provides water heater repair and installation services, positioning itself as a comprehensive home comfort solution provider.

The service area encompasses major population centers including Buffalo, Amherst, Cheektowaga, and Tonawanda, as well as smaller communities such as Alden, Colden, and Marilla. This extensive coverage ensures that residents throughout Western New York have access to professional HVAC services, supported by the company's 24/7 live answering service for emergency situations.

The company's commitment to customer service extends beyond technical expertise. Recognizing that HVAC replacements and major repairs can represent significant investments, the company offers financing options to help homeowners manage these essential home improvements. Additionally, the team assists customers in navigating available tax credits and rebate programs that can reduce the overall cost of new equipment installations.

Emerald Heating & Cooling maintains a team of trained technicians who undergo continuous education to stay current with evolving HVAC technologies and efficiency standards. The company's Lucky Ducks Club membership program provides additional benefits to regular customers, including priority service and maintenance reminders.

The company operates from its Depew location, serving as a central hub for dispatching technicians throughout the Western New York region. With over two decades of experience in the local market, the company has developed deep familiarity with the unique heating and cooling challenges presented by the region's variable climate conditions.

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For more information about Emerald Heating & Cooling, contact the company here:Emerald Heating & CoolingCarrie Sheehan(716) 681-0100carrie@emeraldheating.com5003 BroadwayDepew, NY 14043


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Emerald Heating & Cooling

Emerald Heating & Cooling delivers trusted HVAC service across Western NY. Founded in 2000, we solve heating and cooling problems fast?with honest, top-quality service and the ?Be Like the Duck on the Water? commitment to calm, expert care.

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