



## **TLC Plumbing Heating Cooling Electrical Recognised for Strong Customer Reviews**

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TLC Plumbing Heating Cooling Electrical has reported a measurable rise in public feedback across its plumbing, heating, cooling, and electrical divisions, coinciding with the organisation's ongoing expansion in northern New Mexico. The company, founded in 1987, stated that the volume of customer reviews submitted through online platforms has increased over the past quarter, reflecting broader demand for essential home services in the region.

The update follows internal tracking of review activity across the company's Santa Fe service areas, including Pojoaque, Tesuque, Eldorado, La Cienega, Los Alamos, Española, and Las Vegas. According to TLC, the latest data highlights common themes in customer feedback, such as communication, clarity of service explanations, and follow-through on scheduled appointments.

While individual reviews remain varied, several recent submissions reference consistent expectations around service standards. One customer noted that a technician provided clear guidance during a plumbing visit, while another described timely completion of seasonal HVAC maintenance. A separate review referenced follow-up communication from an electrician regarding a previous installation.

TLC emphasised that the information is being used internally to monitor service reliability and identify areas for continued investment, particularly as infrastructure needs evolve across Santa Fe's high-desert climate and surrounding communities. The organisation employs licensed teams across plumbing, HVAC, and electrical disciplines and maintains 24/7 availability for urgent issues.

Dale Armstrong, owner of TLC Plumbing Heating Cooling Electrical, said the recent increase in feedback provides a useful benchmark for evaluating customer expectations. "Review activity gives us another way to understand how our teams are performing in the field," Armstrong said. "It complements our internal quality checks and helps us assess where customers see consistency and where we can continue to refine our support."

The company noted that the update is not tied to a formal award but reflects aggregated public input captured through major review platforms over recent months. TLC stated that it intends to publish quarterly summaries of feedback trends as part of an ongoing initiative to increase transparency around service performance.

In addition to tracking sentiment, the company reported that its teams have observed seasonal shifts in service requests across northern New Mexico. Cooler temperatures in higher-elevation areas, combined with ageing residential systems, have contributed to increased calls related to heating maintenance and plumbing concerns. TLC said that review patterns often mirror these fluctuations, offering further insight into local service demands.

Looking ahead, TLC is continuing investment in technician training, field technology, and operational support systems. These efforts are designed to accommodate seasonal demand patterns, ageing infrastructure in parts of northern New Mexico, and growth in communities such as Tesuque, Eldorado, and Los Alamos.

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For more information about TLC Plumbing Heating Cooling Electrical, contact the company here: TLC Plumbing Heating Cooling Electrical (Santa Fe) Dale Armstrong (505) 471-0119 [comments@tlcplumbing.com](mailto:comments@tlcplumbing.com) 17 Colony Dr Santa Fe, NM 87507

## **TLC Plumbing Heating Cooling Electrical**

*Since 1987, TLC Plumbing Heating Cooling Electrical has served Santa Fe, Pojoaque, Tesuque, Eldorado, La Cienega, Los Alamos, Española, and Las Vegas, NM with trusted plumbing, heating, cooling, and electrical services.*

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