

Amana Care Clinic - Davenport Introduces Enhanced Virtual Care Platform for Quad Cities Residents

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DAVENPORT, Iowa - November 21, 2025 -
Amana Care Clinic - Davenport has introduced an enhanced virtual care platform designed to provide immediate medical consultations for patients throughout the Quad Cities region. The new platform launches as regional healthcare facilities report increased patient volumes and extended wait times for non-emergency medical services.

The Davenport health clinic implemented the virtual consultation system in response to data showing that 40 percent of emergency room visits in the region involve non-emergency conditions that could be addressed through alternative care settings. The platform enables patients to connect with licensed healthcare providers through secure video technology for diagnosis and treatment of common medical conditions.

"The implementation of this virtual platform addresses a critical gap in healthcare accessibility for our region," said Moutaz Kotob, PhD, Medical Director at Amana Care Clinic - Davenport. "Patients with conditions such as sinus infections, urinary tract infections, or minor injuries can now receive medical evaluation and

treatment recommendations through secure video consultations, typically within 30 minutes of requesting an appointment."

The virtual care system incorporates encrypted video conferencing, digital prescription transmission to local pharmacies, and integration with electronic health records. The platform supports consultations for approximately 25 common medical conditions, including respiratory infections, skin conditions, minor wounds, and digestive issues. Medical providers can order laboratory tests when necessary, with results accessible through the patient portal.

Amana Care Clinic - Davenport maintains its physical urgent care clinic operations alongside the virtual service. The facility provides walk-in medical services seven days per week, with extended hours on weekdays. Services include X-ray imaging, laboratory testing, sports physicals, and treatment for fractures, lacerations, and other acute conditions requiring in-person evaluation.

The virtual platform launch coincides with recent Iowa Department of Public Health statistics indicating that rural communities in eastern Iowa face physician shortages, with some areas reporting one primary care physician per 2,000 residents. The virtual consultation option eliminates travel requirements for patients in surrounding counties who previously drove 30 miles or more to reach medical facilities.

Patients access the virtual care service through the clinic's online portal, completing intake forms and symptom assessments before connecting with a provider. The system includes features for uploading photographs of visible symptoms, scheduling follow-up appointments, and accessing visit summaries. Insurance verification occurs automatically during the registration process, with most major insurance plans accepted.

"Virtual consultations complement our walk-in services by offering another access point for medical care," added Dr. Kotob. "The platform particularly serves patients with mobility limitations, transportation challenges, or those seeking medical advice outside traditional office hours."

Amana Care Clinic operates facilities in Davenport and Muscatine, Iowa, providing urgent medical services as an alternative to hospital emergency departments for non-life-threatening conditions. The clinic employs board-certified physicians, nurse practitioners, and physician assistants trained in urgent care medicine. Since opening, the clinic has provided medical services to residents throughout Scott, Muscatine, and surrounding counties, offering diagnostic capabilities including digital radiography and CLIA-certified laboratory services.

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Amana Care Clinic

Amana Care Clinic - Davenport is a walk-in medical clinic in Davenport, Iowa, providing non-emergency care for common illnesses and minor injuries to patients from Davenport and surrounding Quad Cities communities.

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