Boston Businesses Gain Reliable IT Support with NBM?s Managed Services

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BURLINGTON, MA - November 21, 2025 -
More and more businesses have started using managed IT to help maintain operational efficiency, safeguard sensitive data, and ensure continuity in a competitive technology environment. NBM, a Burlington-based technology partner with more than 40 years of experience, provides comprehensive managed IT services in Boston and New England designed to meet the evolving needs of businesses throughout the region. The company?s offerings include proactive IT support, cybersecurity monitoring, cloud services management, and office technology integration, creating a reliable foundation for organizations of all sizes.

The evolution of Boston?s business technology landscape has underscored the importance of strategic IT support. Companies that rely solely on in-house resources or reactive break-fix approaches often face unplanned downtime, limited scalability, and challenges in maintaining security and compliance. NBM?s managed services provide an alternative approach, delivering continuous monitoring, predictive maintenance, and a structured IT strategy tailored to each organization. This approach reduces disruption, enhances performance, and aligns technology initiatives with business objectives.

NBM?s managed IT services encompass a broad range of solutions, including network administration, endpoint security, email system management, and cloud infrastructure support. Businesses benefit from 24/7 Security Operations Center (SOC) monitoring, AI-assisted threat detection, and dark web monitoring, ensuring vulnerabilities are addressed before they escalate. In addition to security, the company supports productivity and collaboration by managing Microsoft 365 platforms, facilitating migrations, and optimizing workflow solutions to improve operational efficiency.

The company?s co-managed services model offers flexibility for organizations with existing IT staff. NBM works alongside internal teams to provide emergency support, specialized expertise, and strategic guidance on technology planning. Virtual CIO services and IT roadmap consulting allow businesses to make informed decisions about technology investments, infrastructure upgrades, and process optimization. For organizations seeking a full outsourcing solution, NBM?s fully managed services handle all aspects of IT management, from routine monitoring to complex project execution.

Beyond traditional IT support, NBM integrates office technology solutions to create a cohesive infrastructure. Managed print services, workflow automation, and document management systems reduce operational inefficiencies and provide centralized control over critical business functions. As the top Sharp dealer in New England, the company supplies copiers, printers, and interactive displays that complement IT systems, enabling seamless integration across devices, applications, and network environments. This combined approach helps businesses reduce costs, simplify management, and maintain consistency across technology platforms.

NBM?s commitment to reliability and customer satisfaction is reflected in its long-standing relationships with clients across multiple sectors, including healthcare, education, legal, financial services, non-profits, and municipal organizations. Businesses relying on the company?s services benefit from scalable solutions that grow with organizational needs. The company currently manages more than 20,000 devices, demonstrating capacity and expertise to support complex IT environments while maintaining service quality.

The transition to managed IT is structured to minimize disruption and ensure a smooth implementation process. NBM conducts detailed assessments, including audits and network topology reviews, to identify gaps and plan migrations. A 225+ point Business Alignment Checklist guides the implementation, helping businesses achieve quick wins and measurable improvements in productivity, security, and operational resilience.

As technology demands continue to evolve, NBM's managed IT services in Boston offer local businesses a competitive advantage. The company's solutions emphasize reliability, security, and efficiency, helping organizations focus on core operations while maintaining control over technology infrastructure. By combining IT management with integrated office technology solutions, NBM provides a practical, outcome-focused approach to business technology, delivering results that support both growth and continuity.

For organizations seeking dependable, scalable, and strategically aligned IT support, NBM?s managed services provide a consistent and professional solution. With decades of experience, recognized expertise, and a commitment to operational excellence, the company remains a trusted partner for businesses across Boston and New England.

About NBM:

Headquartered in Burlington, Massachusetts, NBM is an award-winning office technology company. As the top Sharp Electronics office technology dealer in New England and a Top 10 Sharp Electronics dealer in the country, NBM has earned a national reputation for excellence as an innovator in the office technology

industry.

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