



## **Voiso Recognized with 47 G2 Winter 2026 Awards, Named a Leader Across Six Key Categories**

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Voiso, a global provider of AI-powered contact center software, has been recognized as a multi-category Leader in the G2 Winter 2026 Report, earning a total of forty-seven badges across its product suite. The recognition includes six Leader titles that highlight Voiso's continued growth, innovation, and commitment to transforming customer engagement across global markets.

In the G2 Winter 2026 Report, Voiso was named a Leader in several major categories, including: Mid-Market India Regional Grid Report for Auto Dialer, Mid-Market India Regional Grid Report for Call Center Infrastructure, Mid-Market Asia Pacific Regional Grid Report for Call Center Infrastructure, Mid-Market Asia Regional Grid Report for Call Center Infrastructure, Mid-Market Grid Report for Speech Analytics, and the overall Grid Report for Speech Analytics.

The company was also recognized as a High Performer across multiple regions for Speech Analytics, Auto Dialer, Outbound Call Tracking, VoIP Providers, Contact Center, and Call Center Infrastructure. This broad

performance reflects Voiso's strength across industries and its growing influence in markets such as Asia Pacific, India, and the wider Mid-Market segment.

The G2 Awards are based entirely on verified customer reviews and ratings, making them one of the most trusted measures of software excellence worldwide. Each badge earned represents customer satisfaction, consistent product performance, and the impact Voiso continues to have on contact centers globally.

According to Gregor Potocar, Chief Revenue Officer at Voiso, the recognition reinforces the company's focus on building solutions that combine innovation with tangible value. "Being named a Leader across multiple G2 grids is more than an acknowledgment of our product," said Potocar. "It is a reflection of the trust our customers place in us. Every one of these forty-seven badges represents a team using Voiso to deliver better experiences, smarter insights, and more human connections every day."

For Voiso, the achievement demonstrates how its platform empowers teams to simplify operations and scale efficiently while maintaining a human-first approach. The company's AI-powered contact center solution provides predictive dialing, speech analytics, omnichannel communication, and real-time reporting, enabling contact centers to unify technology and empathy in every interaction.

Martin Kalinov, Chief Marketing Officer at Voiso, emphasized that the recognition validates the company's long-term vision of creating clarity and connection through technology. "We have always believed that technology should amplify human connection, not replace it," said Kalinov. "These awards show that our approach resonates globally. Contact centers are choosing Voiso because we bring both intelligence and empathy into one unified platform."

Voiso's culture of customer-centricity and collaboration continues to be a driving force behind its success. From engineering to customer success, every team is focused on one shared goal: to help businesses communicate with confidence. This belief, according to Andreas Gregoras, Head of Brand and PR, is what makes the recognition from G2 so meaningful. "Our goal has always been simple: to help businesses deliver exceptional experiences with confidence," said Gregoras. "What makes this recognition special is that it comes directly from the people who use Voiso every day. That's the real measure of success, when innovation translates into real value for customers."

The forty-seven awards from the G2 Winter 2026 Report mark another milestone in Voiso's global journey. They reflect not only the company's strong market presence but also the growing trust of customers who depend on Voiso to manage mission-critical communication. As the contact center industry continues to evolve through AI and automation, Voiso remains dedicated to one mission: ensuring that every interaction becomes a human connection.

## About Voiso

Voiso is a global provider of AI-powered contact center software that helps businesses deliver seamless, human-first customer engagement. With features including predictive dialing, speech analytics, omnichannel routing, and real-time dashboards, Voiso enables sales and support teams to simplify complexity and scale with confidence. Trusted by enterprises, BPOs, and global brands, Voiso ensures that every interaction becomes a human connection.

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For more information about Voiso Inc, contact the company here: Voiso Inc Voiso+ 1 888 565 8889 hello@voiso.com 9 Temasek Boulevard, #29-01, Suntec Tower 2, Singapore 038989

## Voiso Inc

*We started small by building a simple, reliable calling tool. Over time Voiso has become a modern end-to-end cloud contact center software.*

Website: <https://voiso.com/>

Email: [hello@voiso.com](mailto:hello@voiso.com)

Phone: + 1 888 565 8889

