RestoPros of Metro Indy Announces Comprehensive Process for Basement Water Damage Recovery

January 09, 2026

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RestoPros of Metro Indy has announced the availability of a detailed, systematic approach for addressing basement water damage, providing property owners with a comprehensive recovery process designed to minimize damage and prevent future issues. The Indianapolis-based restoration company's seven-step methodology addresses the critical need for swift, professional intervention when water infiltrates residential and commercial basements.

"Basement water damage requires immediate professional attention to prevent structural deterioration and mold growth," said Josh Burgan, Operations Director at RestoPros of Metro Indy. "Our systematic approach ensures that every aspect of water damage is addressed, from initial extraction through complete restoration, while also helping property owners navigate the insurance claim process."

The company's approach begins with immediate emergency response and assessment, followed by professional water extraction, thorough drying and dehumidification, comprehensive cleaning and sanitizing,

mold prevention measures, structural repairs, and final inspection with prevention guidance. This systematic process reflects the company's 30 years of combined industry experience in addressing water damage restoration challenges throughout the Indianapolis metropolitan area.

The restoration process emphasizes the critical 24-48 hour window following water intrusion, during which proper drying and dehumidification can prevent secondary damage and mold growth. RestoPros of Metro Indy utilizes industrial-grade equipment and follows IICRC guidelines to ensure thorough moisture elimination from affected areas, including hidden spaces behind walls and under flooring.

Beyond immediate water removal, the company's process addresses the varying categories of water damage, from clean water sources such as broken pipes to contaminated gray and black water requiring specialized sanitization protocols. Each situation receives customized treatment based on the water source, extent of damage, and specific property characteristics.

The company also provides comprehensive documentation services to support insurance claims, including detailed photographic records, damage assessments, and direct coordination with insurance providers. This support helps property owners navigate the often complex claims process while focusing on property recovery.

Mold prevention represents a critical component of the restoration process. The company applies antimicrobial treatments to all affected areas, removes materials that cannot be adequately dried, and maintains proper humidity levels throughout the restoration period. Regular inspections of hidden spaces ensure that moisture does not remain trapped in areas that could foster mold growth.

Structural repairs and restoration services extend beyond water removal to address underlying issues that may have contributed to water infiltration. The company coordinates with specialists to seal foundation cracks, repair damaged walls and floors, and improve drainage systems to prevent future water damage incidents.

RestoPros of Metro Indy serves residential and commercial properties throughout the Indianapolis metropolitan area, including Avon, Beech Grove, Brownsburg, Greenwood, Lebanon, Plainfield, Whitestown, and Zionsville. The company maintains 24/7 emergency response capabilities and offers free inspections for property owners experiencing water damage concerns. As a certified and insured restoration provider, the company combines emergency water damage services with fire and smoke damage restoration, mold remediation, storm damage restoration, and complete rebuild services.

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For more information about RestoPros of Metro Indy, contact the company here:RestoPros of Metro IndyJosh Burgan(317) 699-4442joshburgan@restoprosmetroindy.com545 Christy Dr Unit 7303, Greenwood, IN 46143

RestoPros of Metro Indy

RestoPros of Metro Indy delivers fast, reliable water damage, mold, and sewage cleanup in Greenwood & beyond. Licensed pros, 24/7 service, and insurance help, restoring homes & businesses quickly. Call today!

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