



## **Voiso Named a G2 Leader Across Multiple Categories in Winter 2026 Awards**

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Voiso, a global provider of AI-powered contact center software, has been recognized as a Leader and High Performer across more than forty categories in the G2 Winter 2026 Awards, including major segments such as Speech Analytics, Auto Dialer, and Call Center Infrastructure.

This recognition underscores Voiso's growing momentum among customers worldwide. Unlike traditional industry awards, G2 rankings are determined solely by verified user reviews, making them a true reflection of customer satisfaction and real-world performance. As the world's largest software marketplace, G2 hosts over two million verified reviews from more than ninety million users annually, helping buyers choose technology that delivers measurable impact.

Voiso's platform stood out across both global and regional grids, including India, Asia, and the Asia Pacific, markets where speed, reliability, and intelligence are vital for competitive growth. The company performed especially well in mid-market categories, confirming its position as the platform of choice for businesses that

need enterprise-grade capabilities without enterprise-level complexity.

“Being recognized as a G2 Leader means something special to us because it comes directly from the people who use Voiso every day,” said Sinan Aksöz, Head of Sales Development at Voiso. “These reviews reflect real feedback from teams who rely on our platform to deliver better conversations, higher performance, and stronger customer relationships. Every award is a reminder that we’re building technology that works where it matters most, in the hands of people.”

Voiso’s contact center platform combines AI-powered analytics, predictive dialing, omnichannel communication, and real-time dashboards into one unified workspace. This combination allows contact centers to simplify their operations while maintaining full visibility and control. Its tools are designed to make every interaction faster, smarter, and more human, whether it’s an outbound sales call, an inbound support query, or a conversation analyzed through speech intelligence.

The Winter 2026 G2 results recognize Voiso’s strength across four key areas of performance, analytics, dialer automation, infrastructure, and VoIP. Each of these capabilities plays a crucial role in helping contact centers improve efficiency and enhance the customer experience. Speech Analytics transforms conversations into insights that drive coaching and performance. Auto Dialer technology maximizes agent productivity by removing manual work and minimizing idle time. Meanwhile, Voiso’s communication infrastructure ensures reliability and call quality across borders, keeping global teams connected seamlessly.

“What stands out most about these awards is that they come from users who see tangible results,” Aksöz added. “We hear it all the time, faster onboarding, clearer reporting, simpler workflows. It’s about giving teams back their time and helping them focus on what truly drives performance: meaningful customer interactions.”

Customers consistently cite Voiso’s ease of setup, flexibility, and transparency as key reasons for choosing the platform. One G2 reviewer shared that their team was able to start calling within hours of setup. Another praised Voiso’s dashboards for eliminating manual reporting. These stories illustrate how the platform helps businesses turn complexity into clarity, and how quickly that impact can be felt across teams.

The recognition also reinforces Voiso’s commitment to innovation and customer partnership. The company continues to expand its AI-driven capabilities, enhance automation, and strengthen usability for organizations of all sizes. Looking ahead to 2026, Voiso remains focused on building solutions that enable smarter decision-making, faster growth, and stronger human connection in every interaction.

“As a company, we’re proud, but we’re also motivated,” Aksöz concluded. “Awards like these are a great milestone, but they’re really about what comes next. They show us that our customers trust what we’re

building, and that drives us to keep improving. The future of contact centers will always be shaped by the people who use them, and our mission is to make their work simpler, more powerful, and more human.?

## About Voiso

Voiso is a global provider of AI-powered contact center software that helps businesses deliver seamless, human-first customer engagement. With predictive dialing, speech analytics, omnichannel communication, and real-time dashboards, Voiso enables sales and support teams to simplify complexity and scale with confidence. Trusted by enterprises, BPOs, and global brands, Voiso ensures that every interaction becomes a human connection.

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## Voiso Inc

*We started small by building a simple, reliable calling tool. Over time Voiso has become a modern end-to-end cloud contact center software.*

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