



The Steam Team Expands Water Restoration Services to Additional Central Texas Communities

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The Steam Team, a locally owned restoration contractor based in Austin, has announced the expansion of its primary water restoration services to additional Central Texas communities, including Rollingwood, West Lake Hills, Sunset Valley, and other nearby areas throughout the greater Austin region. The move reflects a growing demand for locally based emergency response providers as residential and commercial development continues throughout the region.

Founded in Austin in 1983, The Steam Team has built a long-standing presence in Central Texas through water damage mitigation, structural drying, and property restoration work. The newly announced service areas fall within close proximity to the company's Burnet Road headquarters, allowing response teams to reach affected properties more quickly during time-sensitive water loss events such as burst pipes, appliance failures, flooding, and storm-related intrusions.

The expansion follows several years of increased service requests from homeowners, property managers,

and insurance professionals in neighboring municipalities. Rollingwood, West Lake Hills, and Sunset Valley have experienced steady growth in residential density and property values, increasing the need for prompt and technically precise restoration services when water-related incidents occur.

Water damage restoration requires immediate action to prevent secondary issues such as mold growth, material deterioration, and structural instability. By extending coverage into these nearby communities, The Steam Team is positioning its locally based crews to shorten travel times and begin mitigation sooner, which can reduce overall repair scope and associated costs.

David Marquardt, owner of The Steam Team, said the decision aligns with the company's long-standing focus on serving the Austin area rather than pursuing distant or franchised expansion. "These communities are part of the same ecosystem as Austin," David Marquardt said. "Many residents already work, shop, or send their children to school here. Extending services into Rollingwood, West Lake Hills, Sunset Valley, and other surrounding areas allows restoration teams to support neighbors who are already closely connected to the city."

The Steam Team's water restoration work includes inspection, moisture mapping, water extraction, dehumidification, and monitoring, followed by repair coordination when necessary. Technicians hold industry certifications and operate in compliance with insurance documentation standards commonly required during claim processing. Because mitigation and reconstruction services are handled under one organization, property owners often avoid delays associated with coordinating multiple vendors.

Local officials and insurance professionals have increasingly emphasized the value of nearby response teams, particularly during widespread weather events that affect multiple neighborhoods simultaneously. Shorter travel distances can be a determining factor when multiple properties require urgent attention within a limited timeframe.

The additional coverage areas also include a mix of single-family homes, multi-unit residences, and commercial properties, each presenting different restoration challenges. Older homes in West Lake Hills may involve unique construction materials or layout considerations, while newer developments in Sunset Valley often require coordination with property managers or commercial tenants. The Steam Team's experience across varied property types has contributed to its ability to adapt restoration plans to site-specific conditions.

Beyond emergency response, the expansion is expected to support long-term relationships with local insurance adjusters, real estate professionals, and property managers operating in the newly served municipalities. Consistency in service coverage can simplify referral networks and streamline claim workflows during water loss incidents.

David Marquardt, owner of The Steam Team, said the expansion was driven by consistent service requests from neighboring communities. "Many of these properties are only minutes from our Austin operations, yet response time can make a meaningful difference during water-related emergencies," David Marquardt said. "Extending coverage allows crews to reach affected sites faster and begin mitigation before secondary damage develops."

The Steam Team has operated continuously in Austin for more than four decades, handling residential losses, commercial claims, and large-scale events affecting multiple properties. The company's longevity has been shaped by repeat clients and referrals rather than short-term market entries, a pattern leadership says will remain unchanged as service boundaries widen.

Residents and property stakeholders in Rollingwood, West Lake Hills, Sunset Valley, and other surrounding areas now have direct access to locally based water restoration support from a provider with established Central Texas experience. As seasonal storms, aging infrastructure, and construction-related risks continue to affect the region, proximity and preparedness remain central considerations for property recovery.

The service expansion is effective immediately, with emergency response availability maintained around the clock. Additional operational updates may follow as demand patterns evolve across the newly included areas. The expansion also reflects broader regional planning trends that favor localized service providers with established infrastructure rather than remote or rotating crews. As municipalities surrounding Austin continue to evolve, access to nearby restoration resources has become an important consideration for both homeowners and commercial stakeholders. By extending coverage into these areas, The Steam Team reinforces its role as a Central Texas-based contractor with long-term operational roots in the communities it serves.

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