Graff Chevrolet Okemos Emphasizes Role of Chevrolet Certified Service in Okemos, MI

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OKEMOS, MI - February 12, 2026 -
Graff Chevrolet Okemos highlights the ongoing importance of manufacturer-certified service standards in maintaining vehicle performance and safety at authorized Chevrolet dealerships. In an industry where adherence to factory-specified procedures remains central to reliable vehicle operation, the dealership's service operations align with Chevrolet's established protocols through its Chevrolet Certified Service in Okemos, MI.

Manufacturer-certified service at Chevrolet dealerships follows structured guidelines set by General Motors to ensure consistency across the network. These standards require the use of factory-trained technicians who complete specialized training programs focused on Chevrolet vehicle systems. Technicians receive instruction on diagnostic methods, repair techniques, and maintenance schedules developed by the manufacturer. This training enables them to address specific engineering features and potential issues unique to Chevrolet models.

The use of GM Genuine Parts forms a key element of these certified procedures. Parts designed and tested for Chevrolet vehicles support proper fit, function, and longevity when installed during service. Replacement

with non-manufacturer-approved components can affect vehicle performance, warranty coverage, and safety systems. Dealership service departments prioritize these parts to maintain alignment with Chevrolet's engineering specifications.

Diagnostic and inspection processes at certified facilities incorporate multi-point inspections as part of routine maintenance. Technicians examine critical areas including tires, brakes, fluid levels, battery condition, wiper blades, and other systems during service visits. These inspections follow manufacturer-recommended checklists to identify wear or potential concerns early. Structured approaches help preserve vehicle reliability and contribute to overall road safety.

Graff Chevrolet Okemos applies these Chevrolet service standards in its daily operations. The dealership's service department employs Chevrolet Certified Service technicians trained to understand Chevrolet vehicle requirements comprehensively. From basic maintenance to more involved repairs, the team follows protocols that emphasize precision and manufacturer compliance. Technicians utilize state-of-the-art equipment to perform diagnostics and repairs in accordance with Chevrolet guidelines. The facility stocks GM Genuine Parts to ensure replacements meet factory specifications.

Matt Sloan, General Manager at Graff Chevrolet Okemos, noted the value of these practices in supporting vehicle owners. "Manufacturer-certified service standards provide a framework that ensures technicians address vehicles with the correct procedures and components. This approach helps maintain the performance and safety Chevrolet designs into its vehicles," Sloan stated.

Tom Alaniz, Service Manager at Graff Chevrolet Okemos, emphasized the technician training component. "Our Chevrolet Certified Service technicians complete ongoing training to stay current with Chevrolet systems and diagnostic methods. This allows the team to apply structured inspections and repairs that align with manufacturer recommendations," Alaniz said.

Broader industry discussions continue to focus on the benefits of standardized service procedures at authorized dealerships. As vehicles incorporate advanced technologies, including electronic systems and safety features, adherence to factory protocols becomes increasingly relevant. Certified service helps address these complexities through specialized knowledge and approved parts. Regular maintenance following manufacturer schedules supports long-term vehicle health and can contribute to sustained performance.

Dealerships like Graff Chevrolet Okemos participate in this system by maintaining certification requirements and employing trained personnel. The focus remains on executing service in line with Chevrolet's guidelines rather than independent approaches. This structure provides vehicle owners with access to consistent service practices across the Chevrolet network.

Graff Chevrolet Okemos operates as a Chevrolet dealership serving Okemos, Haslett, Lansing, East Lansing, Mason, DeWitt, and surrounding areas in Mid-Michigan. The dealership offers new and used Chevrolet vehicles along with comprehensive maintenance and repair services through its certified service department.

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For more information about Graff Chevrolet-Okemos, Inc., contact the company here:Graff Chevrolet-Okemos, INC.Matt Sloan, General Manager517-507-4920msloan@hankgraff.com1748 W Grand River AveOkemos, MI 48864

Graff Chevrolet-Okemos, Inc.

The team at Graff Chevrolet-okemos, Inc. would like to welcome you to our dealership in Okemos, where we?re confident you?ll find the vehicles you?re looking for at a price you can afford.

Website: https://www.graffokemos.com

Email: msloan@hankgraff.com

Phone: 517-507-4920