



Cheese Removals and Transport Refines Completion Day Removals Service to Reduce Delays During Property Transactions

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Cheese Removals and Transport has announced a series of operational refinements to its completion day removals service, aimed at reducing delays and uncertainty for customers moving on the day of property completion. The update reflects increased demand for structured, time-sensitive removal support as property transactions continue to involve tighter timelines and greater coordination between buyers, sellers, agents, and legal representatives.

The Hove-based removals company, operated by brothers Luca and Alessio Giambrone, has been active across Brighton and Hove and surrounding parts of Sussex since 2023. The business provides a range of local and national moving services and has increasingly handled completion-day moves, where timing depends on legal confirmation rather than fixed schedules. The latest service update formalises processes developed through repeated completion-day scenarios.

Completion-day removals differ from standard house or flat moves due to the uncertainty around key release times. Access to a property often depends on confirmation from solicitors, and delays are frequently longer than initial estimates. Cheese Removals and Transport has refined its completion-day removals service to better manage these variables, introducing clearer contingency planning and improved communication protocols as part of the update.

The revised service places greater emphasis on early preparation, allowing customers to plan for a range of possible outcomes rather than a single fixed start time. By adjusting internal scheduling methods and allocating greater flexibility to daily workloads, the company aims to reduce the pressure customers often experience when legal timelines shift unexpectedly.

Luca Giambrone said the changes were introduced after identifying common points of stress during completion day moves. ?Completion days are rarely predictable, even when everything appears straightforward. We have seen how quickly timings can change, and these updates are about making sure the move itself remains controlled and organised regardless of when keys are released.?

One of the key adjustments involves clearer pre-move briefings, ensuring customers understand how waiting time is handled and how availability is managed on the day itself. This approach is intended to reduce misunderstandings around costs and logistics when delays occur outside the control of either party.

For local completion-day moves, the company continues to operate on an hourly basis, with charges applied only to active moving time. This structure is designed to ensure customers are not penalised for unavoidable waiting periods caused by legal or administrative delays, or for completion-day relocations involving longer distances. Cheese Removals and Transport continues to offer set, capped fees, providing clarity for customers moving beyond the local area.

Operational refinements have also been made to vehicle allocation and crew readiness. Vans are now scheduled with additional buffer periods on known completion days, allowing teams to remain available without rushing previous jobs or overcommitting resources. This change is intended to reduce last-minute rescheduling and ensure crews are prepared to mobilise once confirmation is received.

Alessio Giambrone noted that flexibility is central to the service. ?Completion day moves require a different mindset. The work often involves waiting, adapting, and moving quickly once approval comes through. These changes formalise how we manage that process so customers are not left feeling uncertain.?

The updated service also reflects increased coordination with estate agents and property professionals. While Cheese Removals and Transport does not act as an intermediary in transactions, clearer timelines and access to information shared in advance allow the company to plan routes, parking arrangements, and

loading strategies more effectively.

Completion day removals have become more common as chains lengthen and same-day exchanges remain prevalent in certain transactions. The company reports that moves involving simultaneous vacating and access to new properties now account for a growing proportion of its residential work, particularly during peak periods in spring and summer.

The refinements announced form part of a broader effort to ensure that services remain aligned with real-world moving conditions rather than fixed assumptions. By documenting and standardising internal processes developed over time, Cheese Removals and Transport aims to maintain consistency across all completion-day moves, regardless of property size or transaction complexity.

The business operates across Brighton and Hove, Worthing, Portslade, Haywards Heath, Hassocks, and surrounding areas, supporting both local moves and national relocations. The completion day removals update applies to all future bookings and is already being implemented across scheduled transactions.

Cheese Removals and Transport has stated that the revised completion day removals service is part of an ongoing review of how time-critical moves are handled. Further updates across other service areas are planned, with each change assessed based on operational experience rather than promotional objectives.

The company has confirmed that customers booking completion day removals will continue to receive advance guidance on expected scenarios and pricing structures before moving day. The update aims to reduce uncertainty during one of the most time-sensitive stages of the moving process while maintaining fair and transparent service delivery.

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Cheese Removals and Transport

Cheese Removals and Transport delivers expert, stress-free removals in Hove, East Sussex, with professional care and reliability.

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