



The Oil Doctor Offers Full-Service Oil Changes and Customer Loyalty Program to Fort Smith, Arkansas Drivers

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The Oil Doctor, a family-owned oil change and auto maintenance shop located at 2808 Old Greenwood Road in Fort Smith, Arkansas, provides full-service oil changes, tire rotations, and general vehicle service work to drivers throughout Sebastian County. The business has operated in the Fort Smith market under its "We Care Service" model, which centers on delivering thorough, consistent vehicle maintenance to residents and working professionals across the region.

The Oil Doctor handles both conventional and synthetic oil change services and stocks filters for a wide range of vehicle makes and models, including those that chain service centers frequently do not carry on-site. Drivers with foreign-made vehicles, older model years, or less common engine configurations have noted the shop's ability to complete service without requiring a special-order wait. The shop also performs tire rotations and general service work in addition to its core oil change operation.

Every oil change appointment at The Oil Doctor includes complimentary interior vacuuming of the front floorboards and a customer's choice of air freshener. Customers can observe the oil change process directly from the waiting area, where a monitor displays a live view of the service being performed. These details reflect the shop's operational approach, which emphasizes transparency and consistency across every visit.

For drivers who return regularly, The Oil Doctor operates a structured loyalty program that rewards repeat visits with tangible benefits at each milestone. First-time customers receive a discount on their initial oil change. At the third visit, customers receive a complimentary set of windshield wipers or an engine air filter. At the sixth visit, the same benefit is repeated. After eight qualifying oil change appointments completed at The Oil Doctor, customers receive a complimentary oil change at no charge. All eight visits must be completed at The Oil Doctor location for loyalty rewards to apply. The program requires no app, no membership card, and no sign-up form ? visits are tracked automatically with each appointment.

As of March 2026, The Oil Doctor holds a 4.9-star rating based on 132 verified customer reviews on Carfax and carries the Carfax Top-Rated Service Center designation, which the platform awards based on verified review scores. An additional 317 Carfax users have marked the location as a favorite. Across Google and Facebook, the business has accumulated more than 237 customer reviews, reflecting consistent engagement from the Fort Smith driver community over time.

"We work to make sure every customer who comes through leaves with their vehicle in better shape than when they arrived," said William Aughenbaugh, owner of The Oil Doctor. "The loyalty program is one way we recognize the people who trust us with their vehicles on a regular basis ? it is a straightforward way to give something back. Fort Smith has been good to us and we take that seriously every day we open the doors."

The Oil Doctor serves drivers throughout Fort Smith and the surrounding Sebastian County area, including customers from nearby communities across the region. The shop accepts walk-in customers and is located at 2808 Old Greenwood Road, Fort Smith, Arkansas 72903. The business can be reached by phone for oil change services at (479) 285-0022. Additional information about oil change services, tire rotations, and the loyalty program is available on their website and on The Oil Doctor Facebook Page.

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For more information about The Oil Doctor, contact the company here: The Oil Doctor William Aughenbaugh 479-285-0222 theoildoctor2017@gmail.com 2808 Old Greenwood Road, Fort Smith, Arkansas 72903, United States

The Oil Doctor

The Oil Doctor provides fast, reliable oil changes and vehicle maintenance to keep your car running strong with affordable, convenient, professional service.

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