

Towne Plumber Expands Water Heater Service Offerings to Include Full Replacement Solutions

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WOODSTOCK, GA - March 12, 2026 -
Towne Plumber, a trusted plumbing company serving Cherokee County and surrounding Georgia communities since 2017, has expanded its service offerings to include comprehensive water heater replacement solutions alongside its existing repair services. The expansion addresses growing customer demand for complete replacement options when aging units reach the end of their operational lifespan.

The Woodstock-based company, which has built its reputation on fast and reliable plumbing solutions, recognized that many homeowners face the decision between continued repairs and full replacement when water heaters begin showing signs of significant wear. By adding replacement services to its portfolio, the company now provides customers with a complete range of options for addressing water heater issues.

"Adding replacement services to our water heater offerings was a natural progression based on what we were hearing from customers," said Shane Mahaffey, owner of Towne Plumber. "Many homeowners were asking us not just to fix their aging units, but to help them determine when replacement made more financial

sense than another repair. Now we can provide that complete solution, from assessment through installation and disposal of the old unit."

Towne Plumber water heater services include both traditional tank and tankless water heater systems, with technicians trained to work with gas and electric models. The expansion means customers can now rely on a single provider for all their water heater needs, whether they require routine maintenance, emergency repairs, or complete system replacement.

The company's replacement process encompasses safe removal and disposal of existing units, installation of new systems, secure connections to water supply lines and energy sources, configuration of all necessary components including drain valves and pressure relief valves, and comprehensive testing to ensure proper operation. Each installation follows local building codes and manufacturer specifications to ensure safety and optimal performance.

Water heater replacement decisions often involve multiple factors including the age of the existing unit, frequency of repairs, energy efficiency considerations, and changes in household hot water demands. Industry standards suggest that most traditional tank water heaters have a lifespan of eight to twelve years, while tankless models can operate effectively for up to twenty years with proper maintenance.

"We help customers evaluate whether water heater repair or water heater replacement makes the most sense for their specific situation," Mahaffey explained. "Sometimes a simple water heater repair extends the life of a water heater by several years, but other times, especially with older units experiencing frequent problems, water heater replacement becomes the more economical choice."

The expanded service offering positions Towne Plumber as a comprehensive resource for residential and light commercial plumbing needs throughout Cherokee County. The company maintains its commitment to same-day service availability and continues to offer flexible financing options to help customers manage unexpected plumbing expenses.

Towne Plumber has served the Woodstock, Canton, and Acworth areas since 2017, specializing in residential and light commercial plumbing services. The licensed and insured company provides a full range of plumbing solutions including water line repair and replacement, sewer line diagnostics, fixture installations, and emergency plumbing services. Known for code-compliant solutions and expert craftsmanship, the company maintains high customer satisfaction ratings across multiple review platforms.

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For more information about Towne Plumber, contact the company here:Towne PlumberShane Mahaffey+1

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Towne Plumber

Towne Plumber is a local full-service plumbing company in Towne Lake, offering emergency plumbing services, water heater installation, drain & sewer repair, disposals, fixture & toilet installations with affordable pricing around Woodstock, Georgia

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