Intensa Dry Demonstrates Emergency Response Commitment During Recent Texas Freeze Event

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PLANO, TX - April 10, 2026 -
Intensa Dry, a Dallas-based water damage restoration company, recently completed a challenging seven-day restoration project for a Dallas homeowner whose property suffered extensive flooding from a burst pipe during severe freezing conditions in late January. The local restoration company distinguished itself by responding when three larger franchise competitors declined service due to hazardous road conditions.

The emergency began on January 26 when a pipe burst in the attic of a Dallas residence, causing water to flood through multiple levels of the home. The homeowner contacted three major restoration franchises before reaching Intensa Dry, with each declining to respond due to frozen road conditions that made travel dangerous. The Texas-based restoration company equipped their service vehicles with all-weather tires and mobilized their emergency response team despite the challenging weather conditions.

The extensive water damage affected the entire home, requiring comprehensive Water Damage Restoration services across multiple rooms and floors. The attic pipe burst created a cascade effect, with water penetrating through ceilings, walls, and flooring materials throughout the property. The freezing temperatures that caused the initial pipe failure also complicated the restoration process, as standing water risked turning

to ice and causing additional structural damage.

"When severe weather strikes Texas, property damage doesn't wait for ideal conditions," said Elnard Khozha-Akhmedov, owner of Intensa Dry. "While other companies told this homeowner they couldn't respond due to road conditions, we understood that every hour matters in water damage situations. We prepared our vehicles and team to ensure we could reach those who needed us most during this crisis."

The restoration project required a comprehensive approach including emergency water extraction, structural drying, and careful monitoring of moisture levels throughout the affected areas. The team worked systematically through each room, removing damaged materials, setting up industrial drying equipment, and documenting the restoration process for insurance purposes. The seven-day timeline reflected the extensive nature of the damage and the meticulous attention required to properly restore the property.

The successful completion of this project during adverse weather conditions highlights the importance of having reliable local restoration services available for emergency response. The freezing event that affected much of Texas in late January caused numerous pipe bursts and water damage incidents across the Dallas-Fort Worth metroplex, overwhelming many restoration companies and leaving homeowners struggling to find immediate assistance.

"This situation reinforced why we maintain a state of constant readiness," added Khozha-Akhmedov. "Texas weather can be unpredictable, and when disaster strikes, homeowners need a restoration partner who will show up regardless of the circumstances. Our team's response during the freeze demonstrates our commitment to serving our community when they need us most."

Intensa Dry provides comprehensive water and fire damage restoration services throughout the Dallas-Fort Worth area. The company specializes in emergency water extraction, structural drying, reconstruction services, and insurance claim assistance. As a locally owned and operated business, the company maintains 24/7 emergency response capabilities and uses advanced restoration equipment to ensure thorough property recovery. The company holds industry certifications and employs trained technicians who follow EPA-approved treatment protocols for safe and effective restoration services.

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For more information about Intensa Dry Mold & Water Restoration, contact the company here:Intensa Dry Mold & Water RestorationElnard Khozha-Akhmedov(972) 992-7331support@intensadry.com700 E PLANO PKWY UNIT C31 PLANO, TX 75074-6723

Intensa Dry Mold & Water Restoration

Intensa Dry Mold & Water Restoration is a locally owned, family-operated company in Plano, TX, serving the DFW area 24/7. IICRC-certified, we handle water, fire, and mold damage for homes and businesses, with fast emergency response and insurance support.

Website: https://intensadry.com/

Email: support@intensadry.com

Phone: (972) 992-7331