

# Local Businesses Turn to NBM for Copier Leasing in Waltham

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Businesses are increasingly choosing leasing as a practical, cost-effective way to manage office technology. With decades of experience serving New England offices, NBM offers copier leasing in Waltham designed to match the needs of small nonprofits, law firms, medical offices, and mid-sized enterprises. The company's approach combines access to current equipment, ongoing maintenance, and integrated support to help businesses avoid unexpected costs and downtime.

Copier leasing has grown in popularity as organizations seek predictable monthly expenses and a straightforward approach to managing technology. For many offices, buying equipment outright can introduce unplanned costs for repairs, maintenance, toner, and staff troubleshooting. Leasing with NBM shifts these responsibilities to a single local provider, ensuring devices remain functional while allowing staff to focus on core business operations. The structure of these agreements also allows offices to plan budgets more effectively, without the uncertainty of variable repair bills or the hidden costs that often accompany ownership.

NBM offers a broad range of devices from brands including Sharp, Ricoh, Konica Minolta, HP, Lexmark, and KIP. Leasing programs are paired with service agreements that cover on-site maintenance, parts, and toner replenishment. Each agreement also includes user and technical training to ensure employees can make full use of the devices from day one. The combination of equipment, service, and supplies creates a single point of contact for offices, eliminating the need to coordinate multiple vendors and reducing administrative overhead.

Healthcare organizations benefit from features designed for compliance. Secure print release, device encryption, and audit trail logging are standard on leased devices, helping offices meet HIPAA requirements without retrofitting equipment or adding manual processes. Law firms gain tools for client billing and matter-level cost tracking, and financial institutions receive encrypted workflows and audit-ready logging to support PII protection. Schools and nonprofits can access interactive display technology, specialized printers, and network support that aligns with operational needs and budget limitations. NBM's local presence allows these services to be implemented efficiently, with minimal disruption to daily operations.

Beyond individual devices, NBM's Managed Print Services program provides oversight of an organization's entire print environment. The program monitors usage across all printers, replenishes supplies automatically, consolidates billing, and identifies areas to reduce waste. Modern NBM-leased copiers integrate with cloud platforms such as Microsoft OneDrive, SharePoint, Teams, Google Drive, Dropbox, and DocuWare, streamlining document routing and improving workflow efficiency. Follow-me printing and rules-based controls add an additional layer of security and ensure that office printing is controlled and accountable.

Service reliability is supported by a highly experienced team. NBM resolves more than 37,000 service calls annually across New England, and 65% of technicians have more than ten years of tenure with the company. SLA-backed onsite response times and a Net Promoter Score in the 90s reflect the consistency and quality of service businesses experience when working with NBM. Leasing agreements are accompanied by proactive monitoring, scheduled maintenance, and rapid response for repairs, reducing the risk of downtime and ensuring that devices remain productive assets.

Copier leasing also provides flexibility for offices as technology needs evolve. Standard lease terms run 24 to 60 months, with options to return and upgrade, purchase at fair market value, or extend the lease. This approach allows businesses to maintain current technology without committing to long-term ownership of aging devices. By pairing equipment with structured service and cloud integration, NBM enables offices to adapt to workflow changes while controlling costs.

For local businesses, choosing NBM for copier leasing in Waltham combines access to equipment, local expertise, and operational support. With a history of serving New England companies since 1985, NBM's programs help organizations reduce administrative burden, maintain compliance, and keep technology running reliably. Offices interested in exploring copier leasing solutions can request a consultation or quote through NBM's Burlington headquarters to assess their workflow, device needs, and leasing options.

#### About NBM:

Headquartered in Burlington, Massachusetts, NBM is an award-winning office technology company. As the top Sharp Electronics office technology dealer in New England and a Top 10 Sharp Electronics dealer in the country, NBM has earned a national reputation for excellence as an innovator in the office technology industry.

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## **NBM, Inc.**

*Headquartered in Burlington, Massachusetts, NBM is an award-winning office technology company.*

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