Baker's Jewelry Highlights In-House Jewelry Repair Services Amid Industry Growth

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KINGSPORT, TN - March 30, 2026 -
Baker's Jewelry is highlighting its in-house jewelry repair services as the industry experiences steady expansion, with the global jewelry repair market projected to grow at a compound annual growth rate of approximately 8.9 percent from 2025 to 2033. The family-owned business, which has operated in Kingsport, TN, since 1989, continues to provide these services to help customers maintain and restore their jewelry pieces.

Founded by Patti Baker and her late husband Joe ?JM? Baker, the store has built its reputation on offering reliable repair options alongside its selection of diamond jewelry and other items. In-house capabilities allow for prompt attention to common needs, such as ring sizing to ensure proper fit, diamond remounts to update or secure stones, and general jewelry repair for issues like prong tightening or chain fixes. These services help extend the life of both everyday wear and special occasion pieces.

Watch repair forms another key part of the offerings, addressing battery replacements, band adjustments, and mechanical servicing. Pearl stringing preserves necklaces and bracelets, while engraving adds or refreshes personal details on items. The on-site approach means work is completed without outsourcing,

supporting efficiency and quality control.

Patti Baker, owner of Baker's Jewelry, spoke about the value of these services. "In-house jewelry repair allows us to assist customers in preserving pieces that hold sentimental or monetary value, particularly as more people seek to maintain their existing jewelry collections," said Baker.

The store also carries estate pieces, which often benefit from repair or restoration to bring them back to wearable condition. These items, along with fine jewelry, gemstones, pearls, sterling silver, watches, and select designer lines, form part of the broader inventory that customers bring in for maintenance. Loose diamonds and wedding bands may require occasional adjustments or remounts as well.

Recent industry observations indicate that repair and service revenue has served as a stabilizing factor for jewelers, with some reports noting increases of over 14 percent in service sales during periods of softer discretionary spending. This trend aligns with growing consumer interest in extending the usability of jewelry rather than frequent replacement purchases.

Baker's Jewelry responds to such demands through its established repair expertise, which has been part of its operations since the beginning. The process typically starts with an assessment of the item, followed by a discussion of options and completion of the work by the in-house team. This method supports a range of repairs, from minor cleanings to more involved restorations.

Engagement rings and anniversary gifts frequently receive attention, as couples seek to keep these meaningful items in optimal condition. Diamond remounts, for instance, can refresh settings while retaining original stones. Ring sizing accommodates changes over time, ensuring continued comfort and security.

The business maintains its focus on community service, having supported local residents for more than three decades. Customers return for repairs on inherited or purchased items, reinforcing relationships built on trust and craftsmanship.

Patti Baker added context on the store's approach. "Providing consistent jewelry repair services has been essential to our role in the community, helping families care for pieces across generations," said Baker.

In addition to repairs, the store offers pearl stringing for delicate strands and watch repair for timepieces that may need routine or specialized care. Engraving services allow for personalization or restoration of markings that may have worn over time.

The inventory includes options that complement repair work, such as estate pieces that can be restored to their former appeal. Sterling silver items benefit from polishing and minor fixes, while fine jewelry often

requires professional attention to maintain its appearance.

Baker's Jewelry has adapted to industry changes while upholding the founding principles of quality and reliability. The emphasis on in-house services distinguishes the operation, allowing direct oversight from start to finish.

As the jewelry repair sector continues to expand, driven by interest in sustainability and asset preservation, the store remains positioned to meet local needs. Its history since 1989 demonstrates a commitment to skilled workmanship and customer support.

Baker's Jewelry specializes in diamond jewelry, engagement rings, loose diamonds, wedding bands, fine jewelry, gemstones, pearls, watches, sterling silver, estate pieces, and designer lines. The business provides in-house repair services, including ring sizing, jewelry repair, diamond remounts, watch repair, pearl stringing, and engraving. Established in 1989, it continues under the ownership of Patti Baker.

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Baker's Jewelry

Baker?s Jewelry strives to provide the best quality jewelry and jewelry repairs at the best prices. They offer a wide variety of pieces, including engagement rings, fine jewelry, anniversary gifts, estate pieces, pearls, and more.

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